

# RSA<sup>®</sup>Conference2019

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**BETTER.**

SESSION ID: LAB3-W10

## How to Design and Operate a DDOS Testing Program

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# AGENDA – LAB3-W10

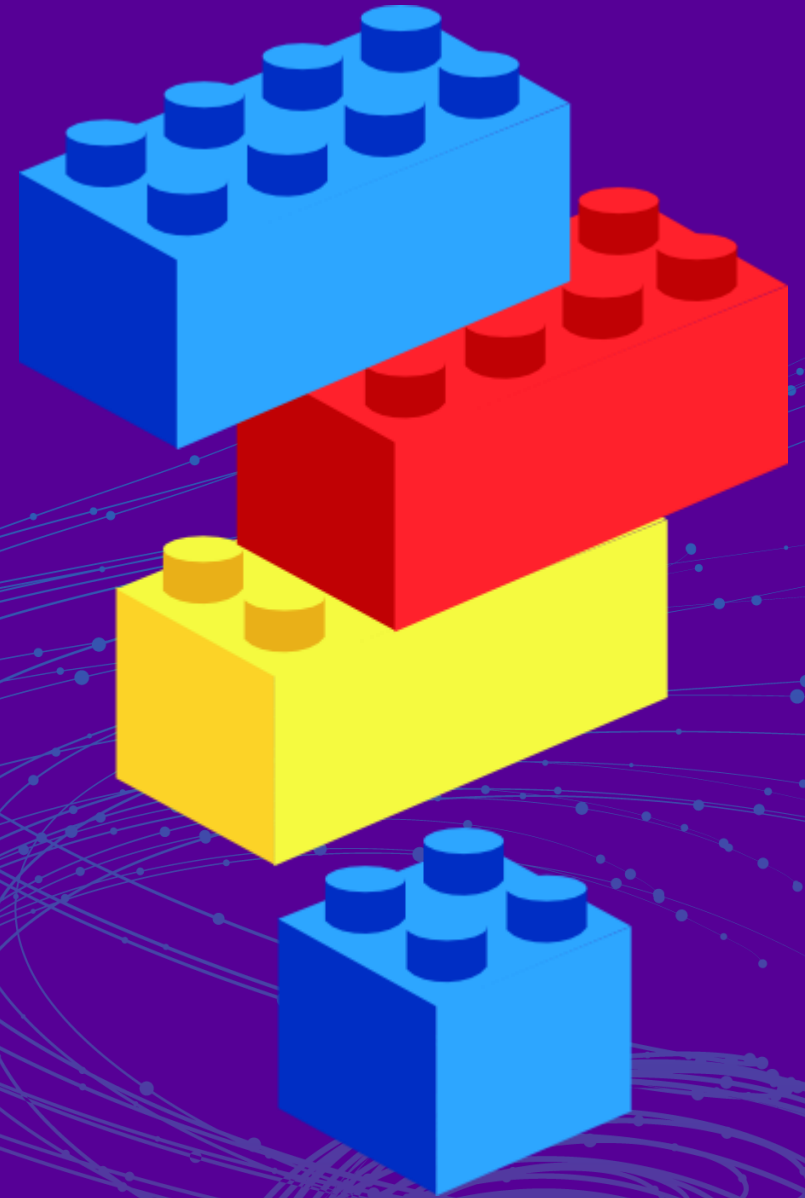
SESSION	COVERAGE
PART 1 – 10 MINUTES	Just What does DDoS mean in 2019?
PART 2 – 60 MINUTES COLLABORATIVE Q&A	3 Interesting DDoS Failure Scenarios Q&A & Live Attack Demos 20 min - 1) Mobile Phone Login DDoS 20 min - 2) TCP Connection DDoS 20 min - 3) Volumetric SYN FLOOD DDoS
TEA/COFFEE – 15 MINUTES	15 MIN BREAK -> HANDOUTS + GAME CARDS
COLLAB – 45 MINUTES	Let's Play A Game: "ATAK WARZ!" – TABLE-TOP ATTACK/DEFENSE CARD GAME Fun for the whole family!
PART 3 – 30 MINUTES	DDoS TESTING PROGRAM Misconceptions, Impacts, Responses, Controls, Testing Program
COLLAB – 15 MINUTES	Collaborative Game Playing – in reverse
REVIEW – 15 MINUTES	CLOSE SUM IT UP - ACTION PLAN IMMEDIATE, 3 MONTH, 6 MONTH

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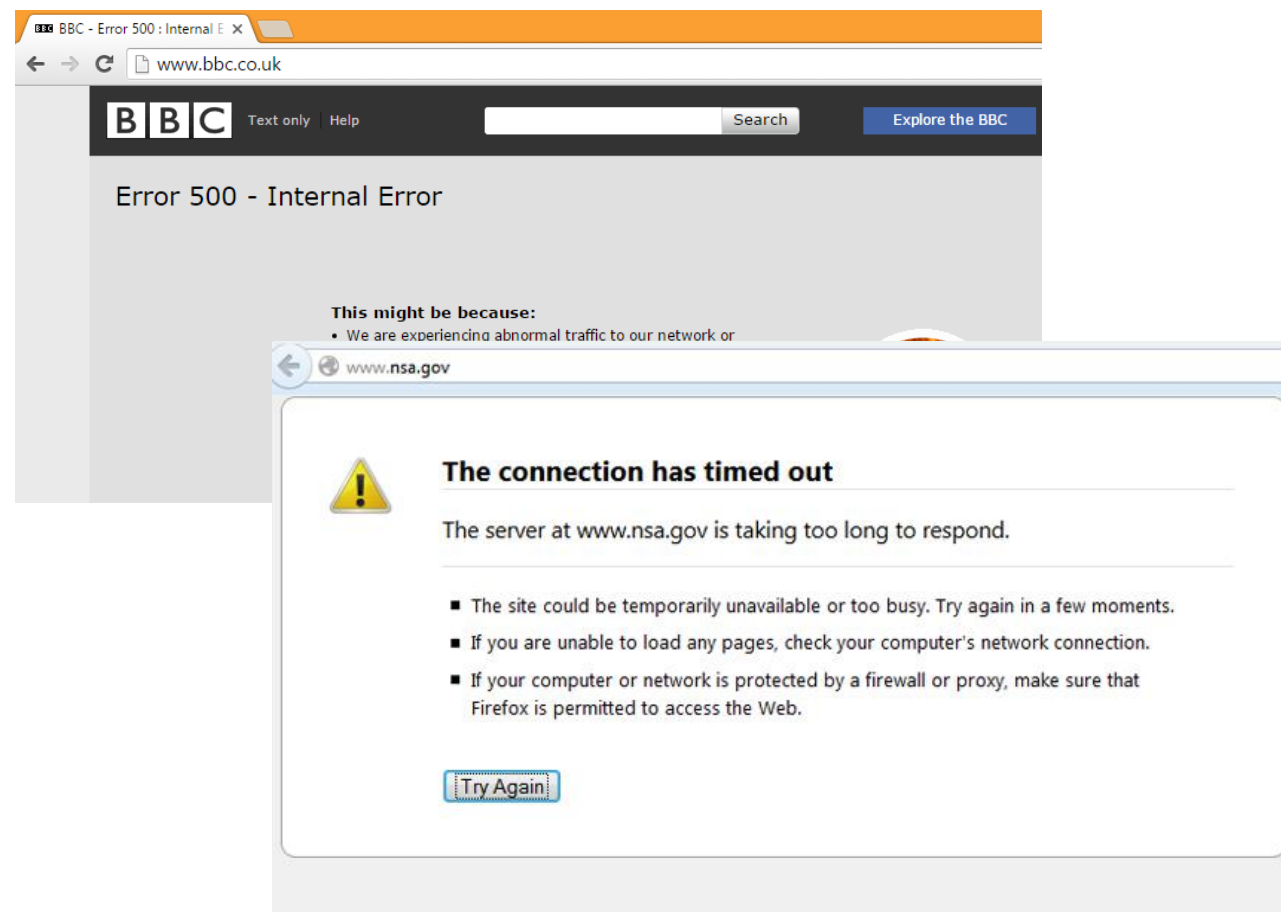
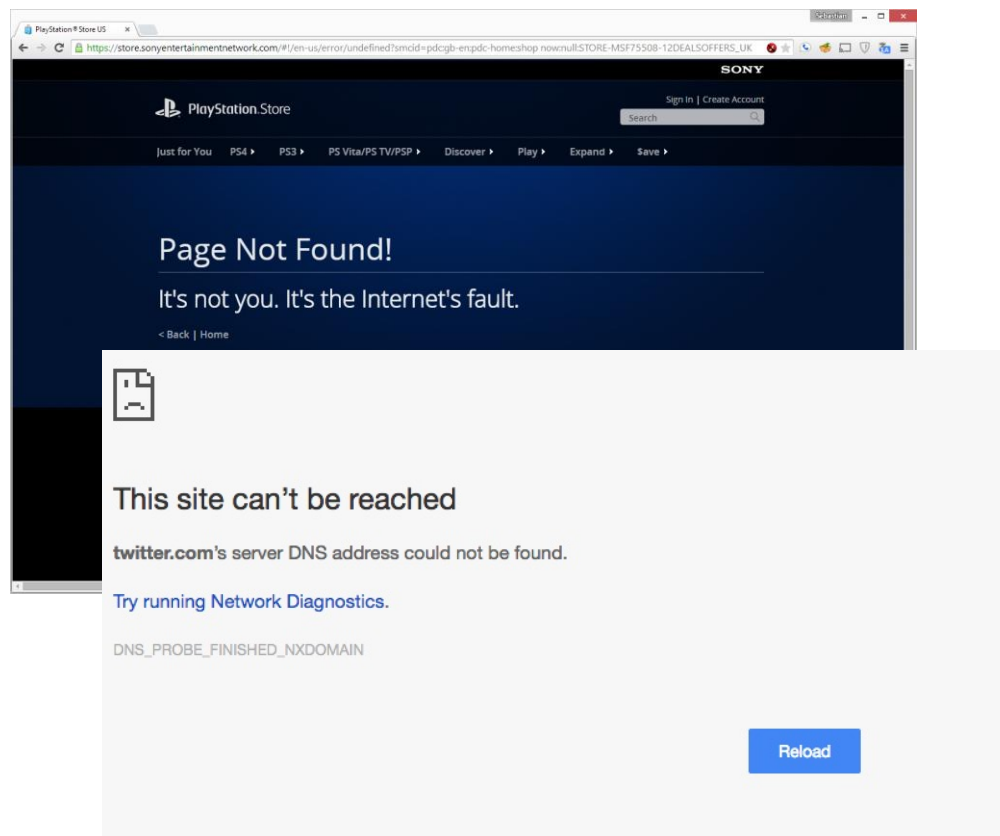
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**How to Design and Operate a DDOS  
Testing Program**

**What does DDoS mean in 2019?**



# What is a DDoS?





# What is a DDoS in 2019 really like?

There's a whole lot of bad!



# What is a DDoS in 2019 really like?

## COMMON ATTACK EXAMPLES

### PACKET FLOODS (Volumetric)

REQUIRING AN  
INTELLIGENT DEFENSE  
COUNTERMEASURES

OFTEN SIMPLER TO MITIGATE

SYN FLOOD  
SMALL  
PACKETS

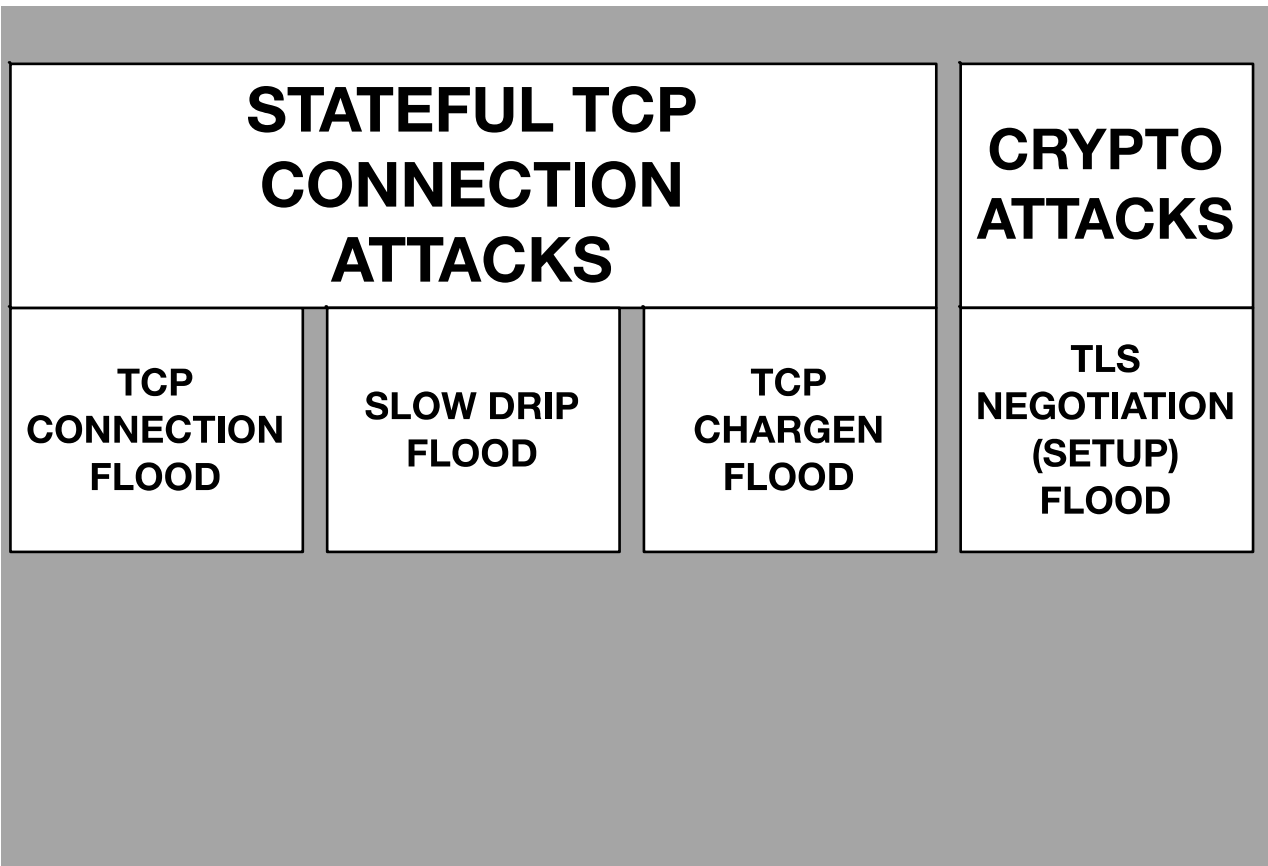
UDP DNS  
REQUEST  
FLOOD

DNS  
REFLECTION  
FLOOD

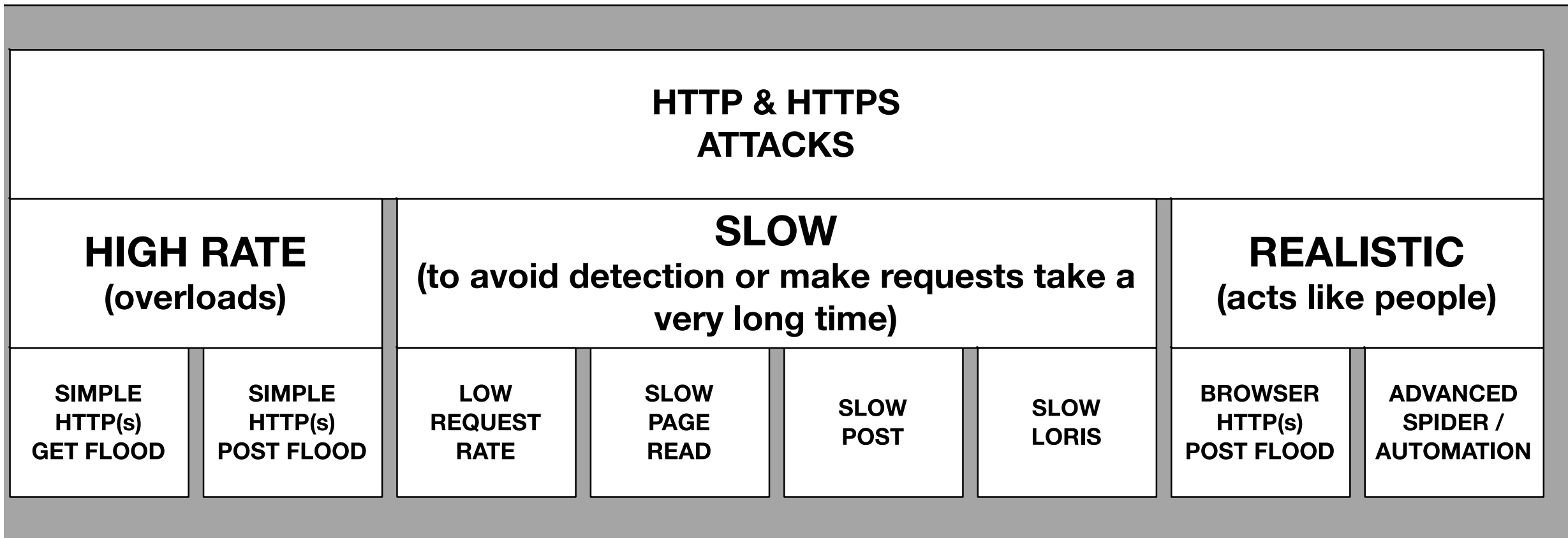
UDP FLOOD  
RANDOM  
DEST. PORT

OUT OF  
STATE TCP  
FLOODS

# What is a DDoS in 2019 really like?

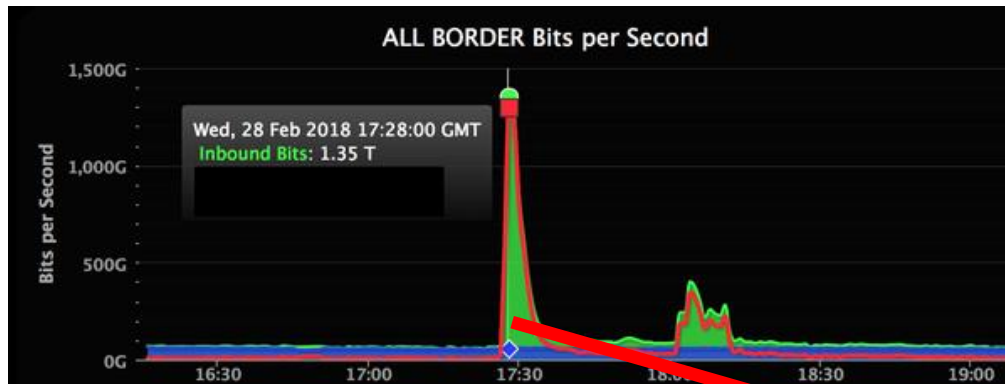


# What is a DDoS in 2019 really like?

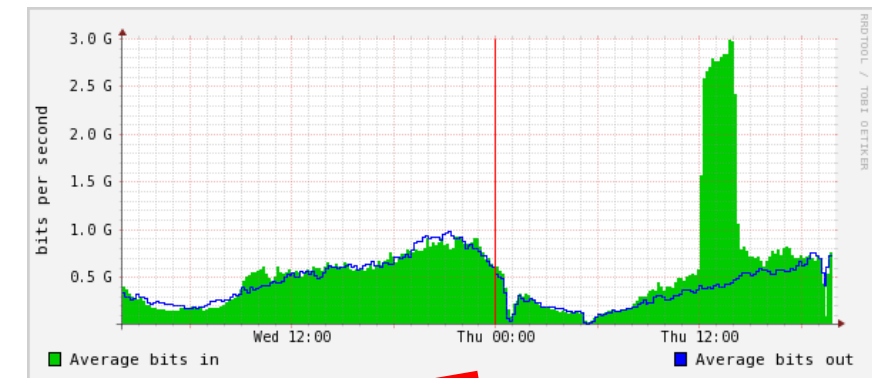


# When you think “DDoS”, **HUGE!** traffic floods come to mind

## 1.5 TERABIT/SEC!



## 3 GIGABIT/SEC – STILL BAD!



**ISP Carriers Saturated  
Packet Processing Devices Overloaded**

Everything  
Down

Upstream  
May  
Null Route  
You

VOIP &  
VPN DOWN

BGP and  
GRE  
Bouncing

Firewalls  
Overloaded



# If your defenses don't work, what happens?

## IMPACTS! WHAT HAPPENS IF THINGS GO WRONG!

TYPICAL IMPACTS	ISP Carriers Saturated Packet Processing Devices Overloaded					TCP Connection State Table Exhaustion			Crypto Capacity Exhausted	HTTP REQUEST PROCESSING THROUGHPUT CAPABILITY OVERLOADED							
	Everything Down	Upstream May Null Route You	VOIP & VPN DOWN	BGP and GRE Bouncing	Firewalls Overloaded	Firewall Memory Exhausted	NAT Exhaustion (65k limit)	Layer 4 Connection Pool Saturation	CDN, WAF, & Load Balancer Overloaded	Load Balancer Overloaded	WAF CPU Overloaded	Firewall Memory Exhausted	Web or App Server CPU Exhausted	Web or App Thread Pool Exhausted	Web or App Memory Exhausted	Database Overload	Authentication System Overloaded
	COMMON INSTRUMENTATION & INCIDENT RESPONSE IMPACTS							REVENUE IMPACTS		SECONDARY APPLICATION IMPACTS							
	SIEM OVERLOAD	LOST TELEMETRY	LOST DEVICE CONSOLE ACCESS	LOST COMM. CHANNELS (Email & Chat)	LOST HELP DESK ACCESS	LOST REMOTE VPN	CAN'T ACCESS CONTACT LISTS (Responders)	LOST REVENUE + LABOR COSTS	BRAND IMPACT	SAN / Disk I/O Overloads	Application Crashes	Auto-Scaling Out of Control (\$\$)	Application Garbage Collection Freezes	Message Queue Overloaded	Application Exploited	Sensitive Data Disclosure	

**Q:** If your network is down how do you VPN in?

**A:** Ideally via a back-door VPN admin connection.

**Q:** How do you know who to call? Is this info online?

**A:** Network problems can break help-desk's and wiki's.

**Q:** Will you get the email alert from your vendor?

**A:** Probably not if networks are down.

**Q:** Can problems be identified quickly?

**A:** They might take hours – our teams are dispersed...

# How can you know if your defenses will work? How can you avoid impacts? Testing!



# How can you know if your defenses will work?

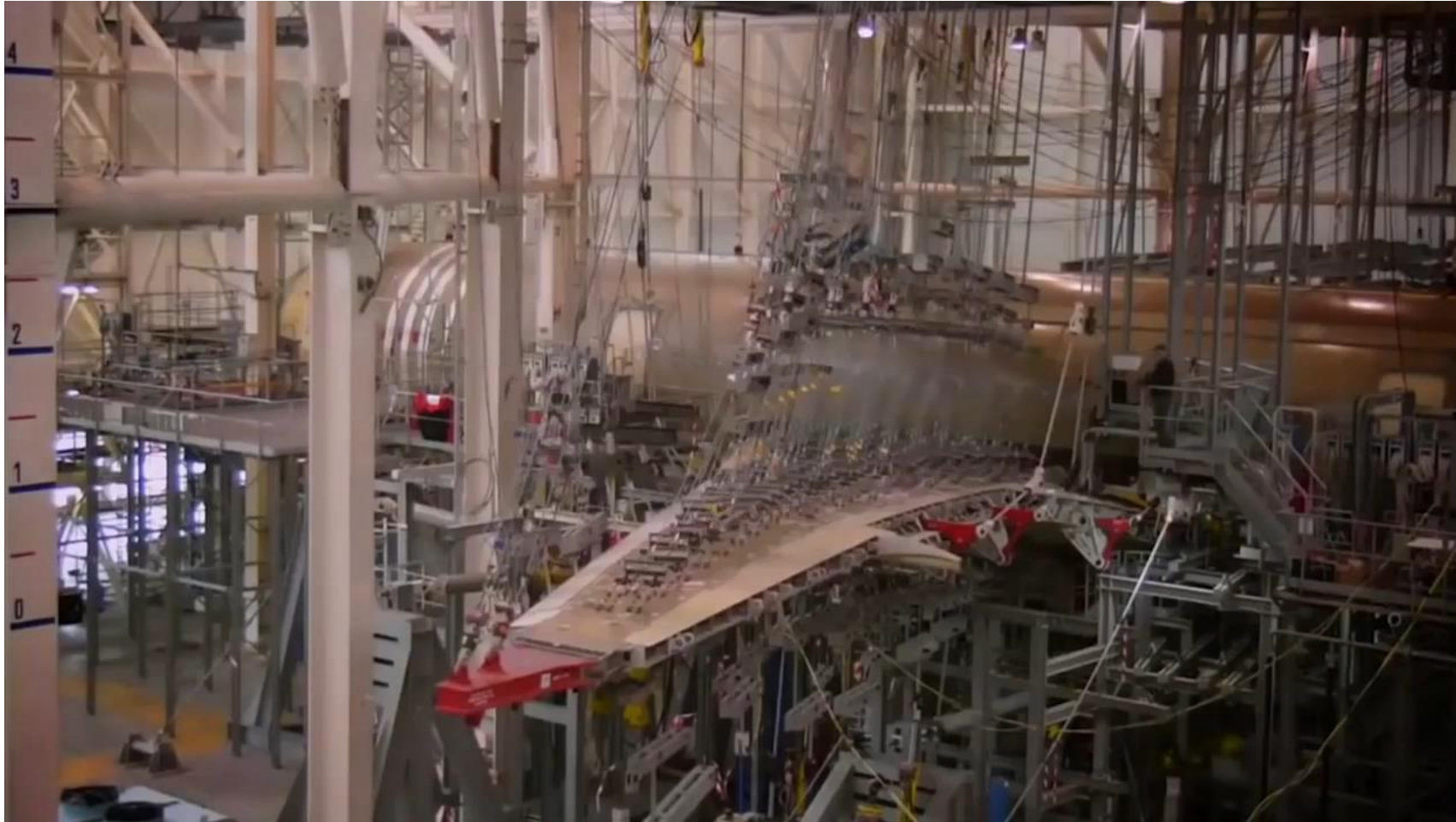
## How can you avoid impacts? Testing!



How can you know if your defenses will work?  
How can you avoid impacts? Testing!



# Defenses will work to a point – what happens when it stops working?





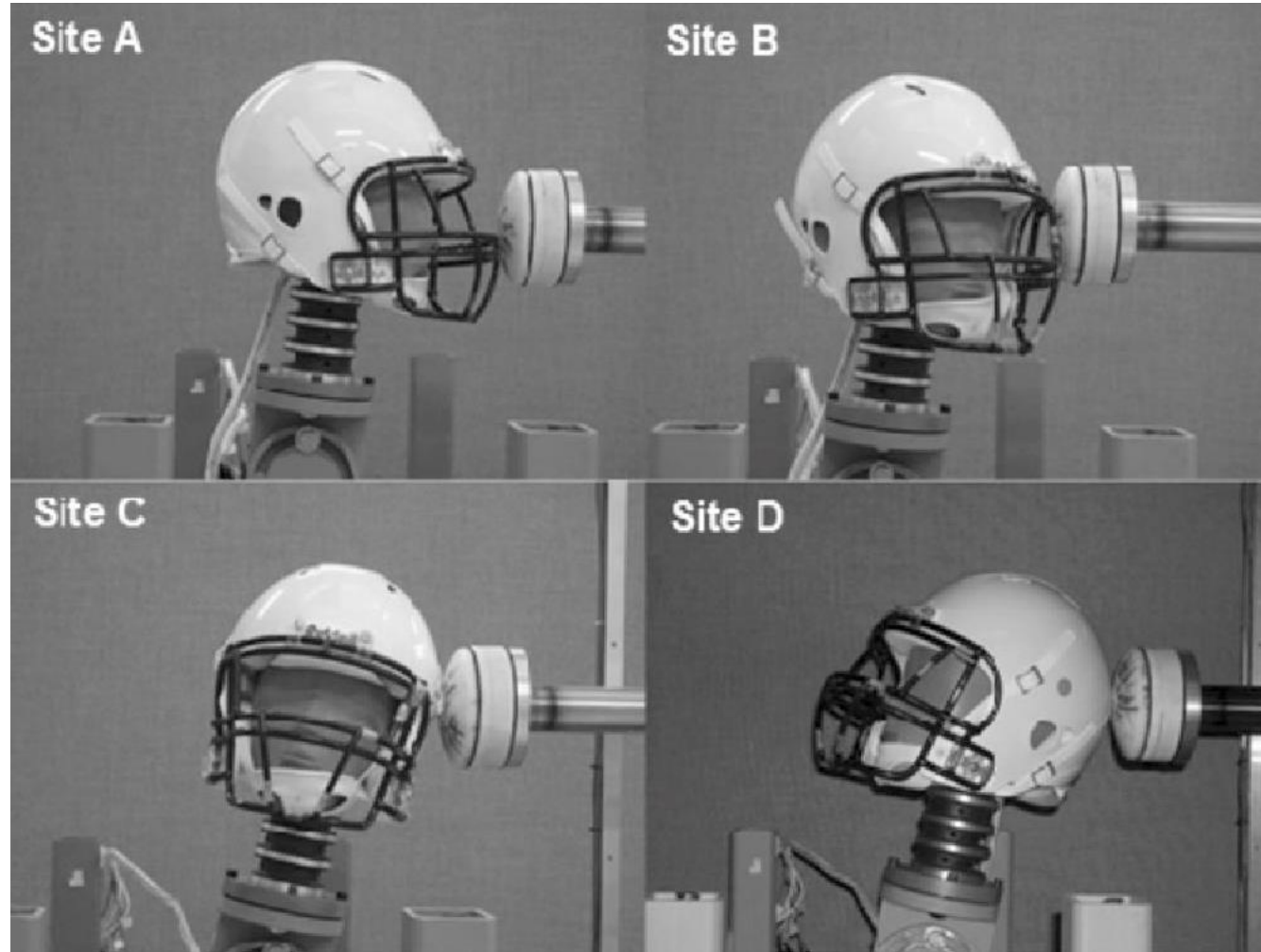
# Defenses will work to a point – what happens when it stops working?







# You need to test multiple attack scenarios



For some reason, the IT Security industry feels it is, unlike with every other industry, it doesn't need to test and verify.

**“We get attacked all the time, I see the alerts – too many alerts in fact. We don't need to test because I see attackers hammering on the defenses all the time.”**

What about the attacks you don't see?

Do you know what attacks you can handle, which you can't?

There are thousands of different kinds of attacks.

There are many types of attackers – robots, script-kids and really trained adversaries.

Can you be sure you can handle all of them?







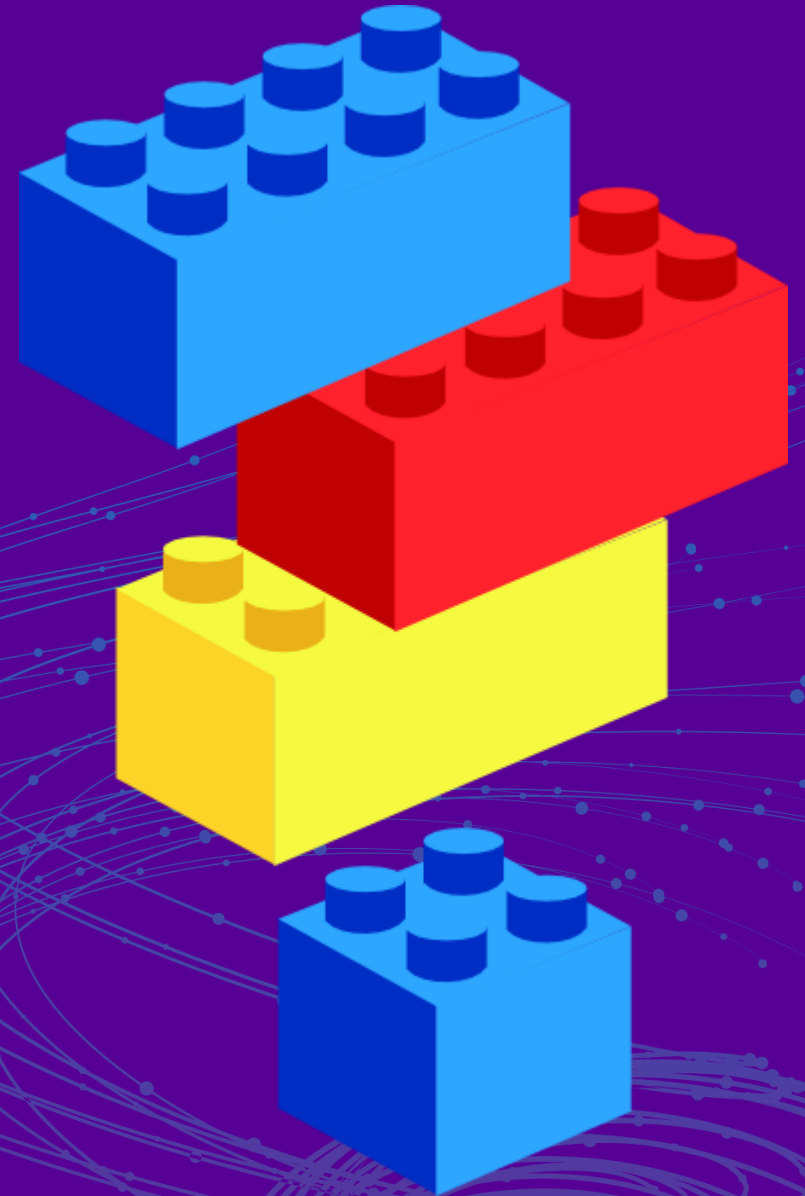
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# **How to Design and Operate a DDOS Testing Program**

**Collaborative – Interesting DDoS Attacks**

**Example 1 – Mobile Attack to Login Page  
(20 minutes)**



# But DDoS DOES NOT HIGH BANDWIDTH to DDoS effectively

**Q:** How likely is it that a single 3G Mobile Phone could DoS the main web site of a Fortune 500 company?

What about a 4G?

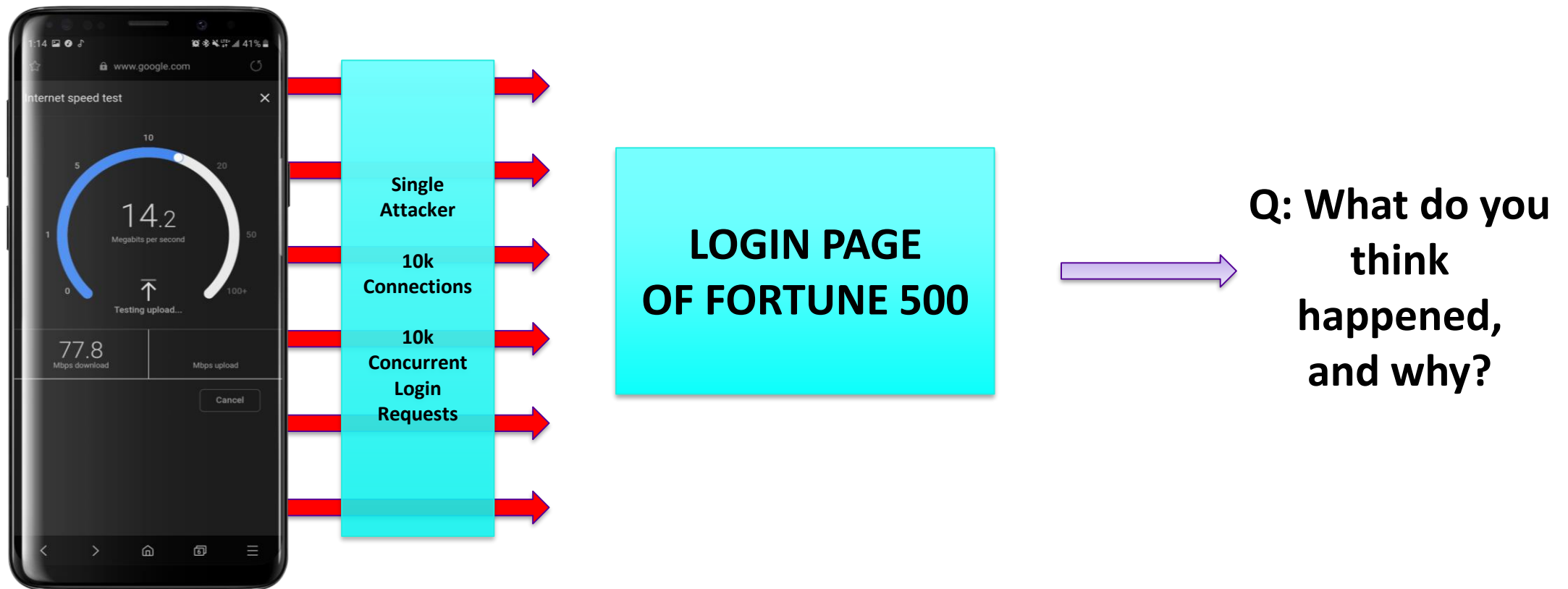
Certainly a 5G enabled device poses a considerable threat.

What about IoT devices?



# Mobile Phone Attack Example 4 megabit/sec

A DoS was performed from a single mobile phone, in a basement, against the main login page of a Fortune 500 (unnamed) company.

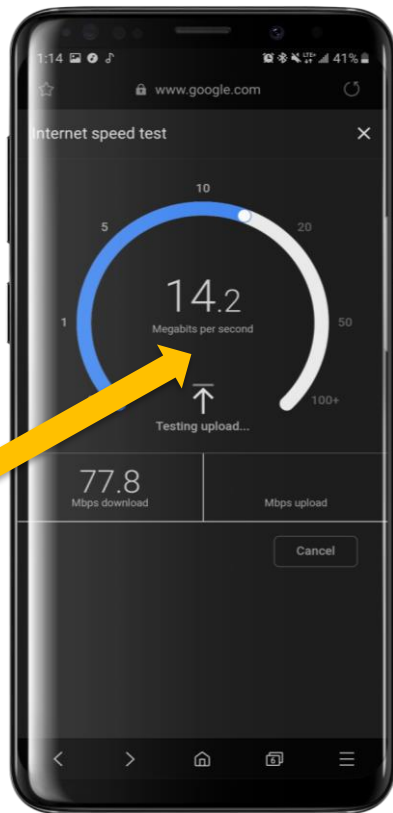


# Mobile Phone Attack Example 4-5 megabit/sec

A DoS was performed from a single mobile phone, in a basement, against the main login page of a Fortune 500 (unnamed) company.

## Speed test:

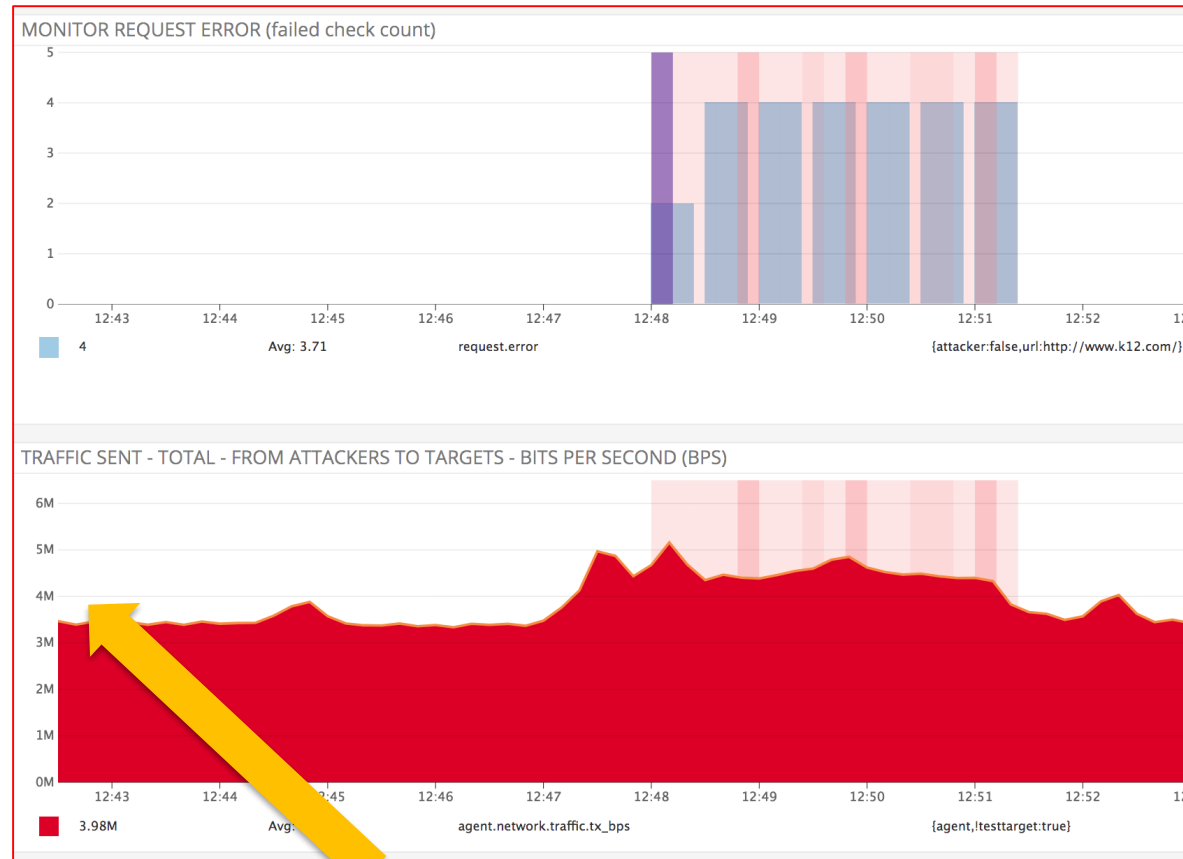
This phone can transmit up to 14.2 Megabit/sec Upload (4G) (site died at <5)



Single  
Attacker

10k  
TCP  
Connections

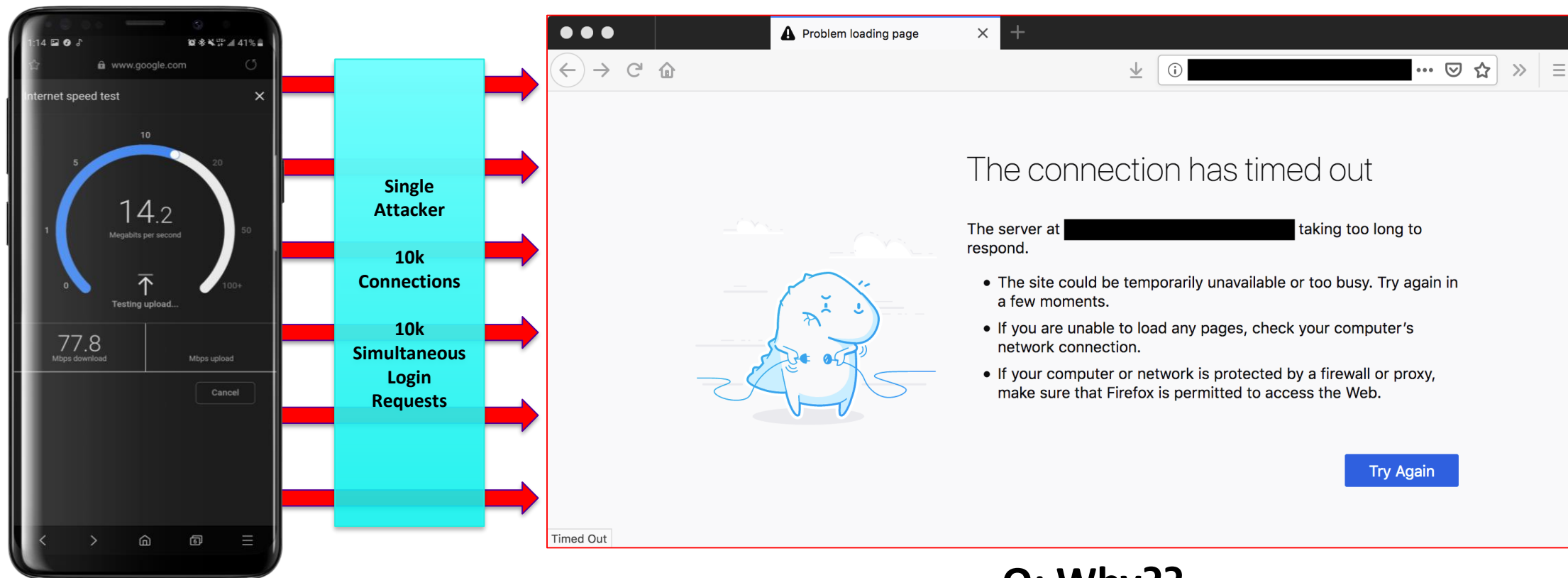
10k  
Simultaneous  
Login  
Requests



BUT – Even though phone could send 14.2 megabit/sec, All that was needed to disable site was 4 to 5 Megabit/sec

# Mobile Phone Attack Example 4-5 megabit/sec

A DoS was performed from a single mobile phone, in a basement, against the main login page of a Fortune 500 (unnamed) company.



Q: Why??



# Why? Ideas?

How can a single device, with 4 megabit/sec, disable the login page of a major corporation?  
How is this possible? What resources were exhausted?

**Q:** Could it be the scalability of the back-end authentication system?

**A:** That's a possibility! Could be database connection limit, AD limit.

**Q:** Could it be the number of concurrent requests the authentication system could perform?

**A:** That's likely too! Most enterprise web servers are set up with 'connection pools' and 'thread pools'

# How could this abuse have been detected / blocked?

Is it reasonable for a single device, or IP to, rather rapidly, open up 10,000 TCP Connections and start making 10,000 login requests?

**Q:** Could a WAF have protected the system?

**A:** Sure! If it was configured to. Do you think it was in this case?

**Q:** Could there be protections to limit the # of TCP connections a client can open?

**A:** Yes – this can be done at many layers – DDoS, Firewalls, Load Balancers, WAF's and even at the web server and application levels. Do you think it was done at all in this case?

# What testing uncovered

- Fortune 500 Company had never previously tested the capacity of their LOGIN page, or any Internet-Facing service – despite high \$ investment in tech.
- After testing, they knew:
  - How many logins/sec can system could sustain.
  - At what point should the WAF be engaged to protect the site.
- Implemented transactional monitoring to verify that the Login system worked – not just checking the page, but actually automating a login.
- Alerts are now only raised if the login system fails, not every time it is attacked (which are numerous).

**Operations teams should  
only be alerted with a  
HIGH SEVERITY alert if the  
defense controls fail or  
site is down.**

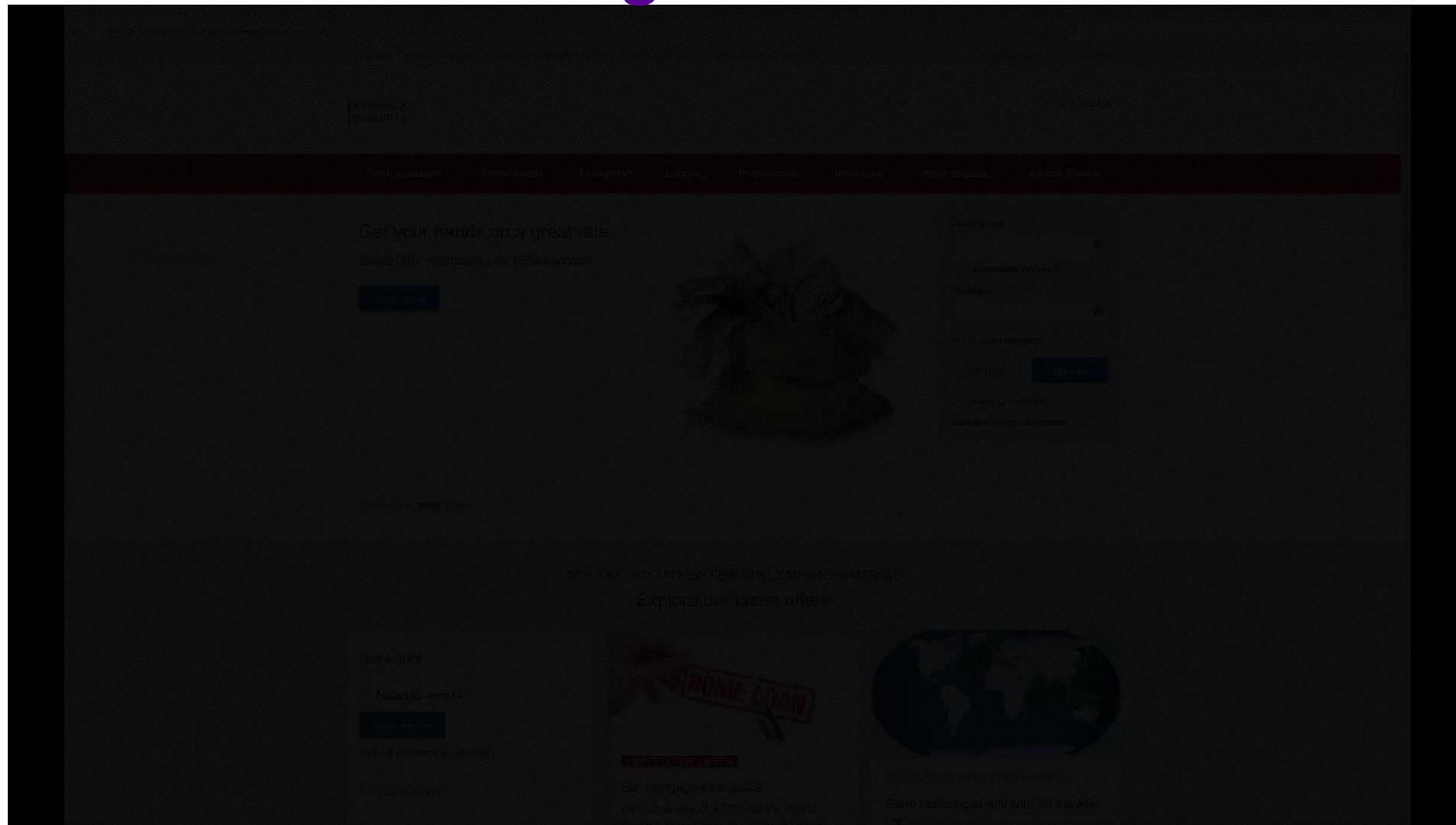
**Not every time it is attacked.**

# Login Flood Attack – Showing CPU and Connection Overload

Live Demo Time



# Login Flood Attack – Showing CPU and Connection Overload



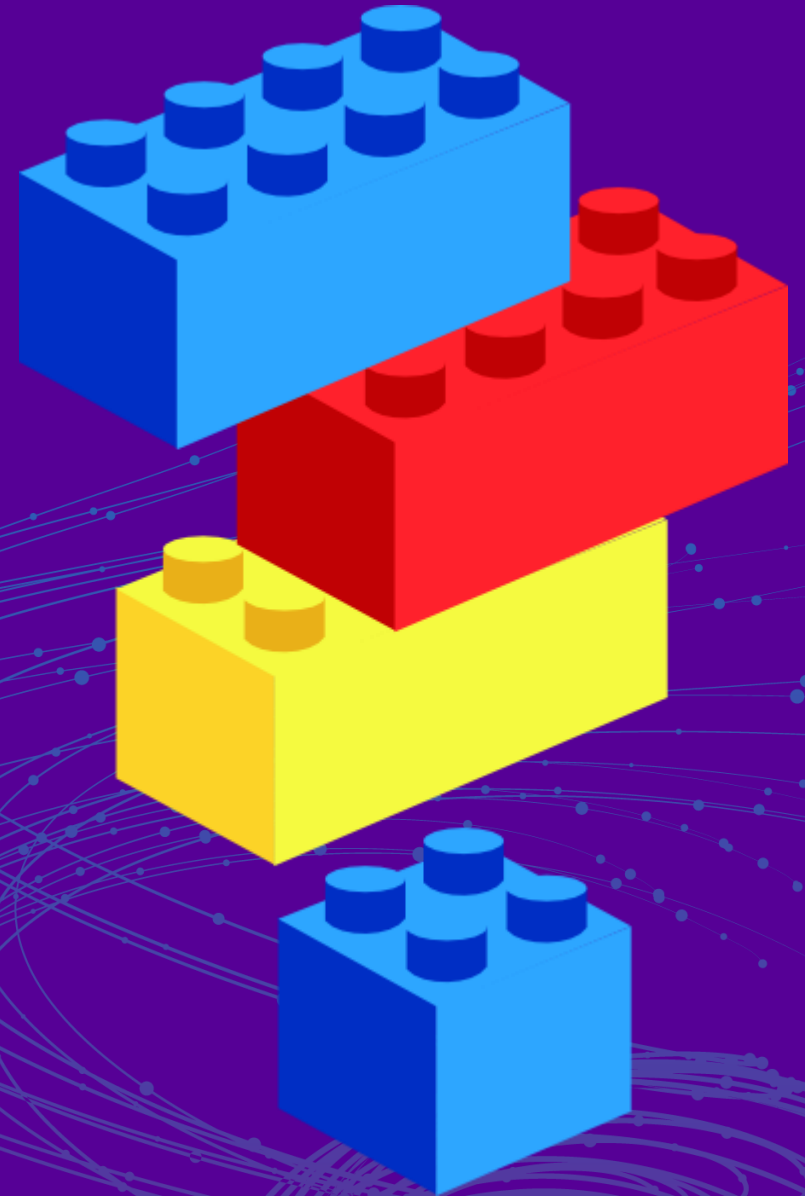
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# **How to Design and Operate a DDoS Testing Program**

**Collaborative – Interesting DDoS Attacks**

**Example 2 – TCP Connection Flood DDoS  
(20 minutes)**



## Example 2: An attack that almost everyone is vulnerable to

**Q:**

**How bad would it be if there was a DDoS attack:**

- That 99% of Internet facing services were vulnerable to
- Used very little network traffic, about 2 to 10 megabit/sec
- Could take out web sites almost instantly
- From a tiny attacker botnet of 200 IP's
- Could take out almost any TCP service in about 1 second...

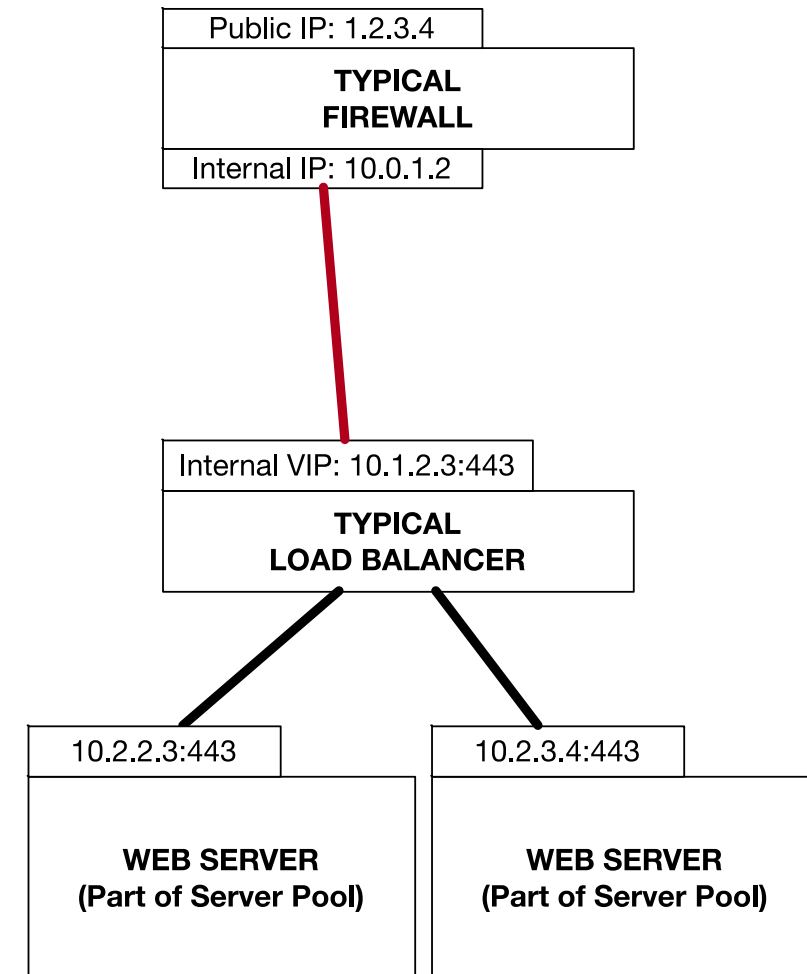
**A:**

**Sit back and watch...**

# Do you have something like this on your network?

Q: How many of you have something that looks like this on your network?

- A Firewall with Internet-Facing IP's
- NAT (Network Address Translation) to Internal Network
- A Load Balancer "VIP" to a web site





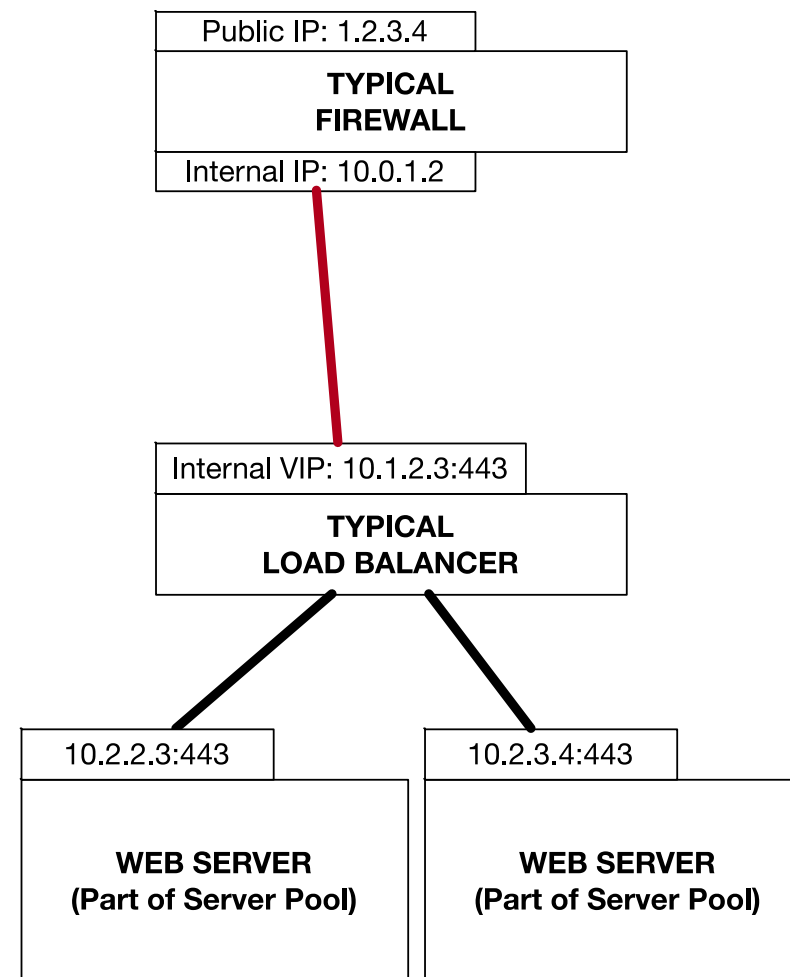
# Can you spot the problems? Or a problem?

**Q:** Q: Can anyone spot what the greatest vulnerability of this architecture?

Hint – it is colored RED.

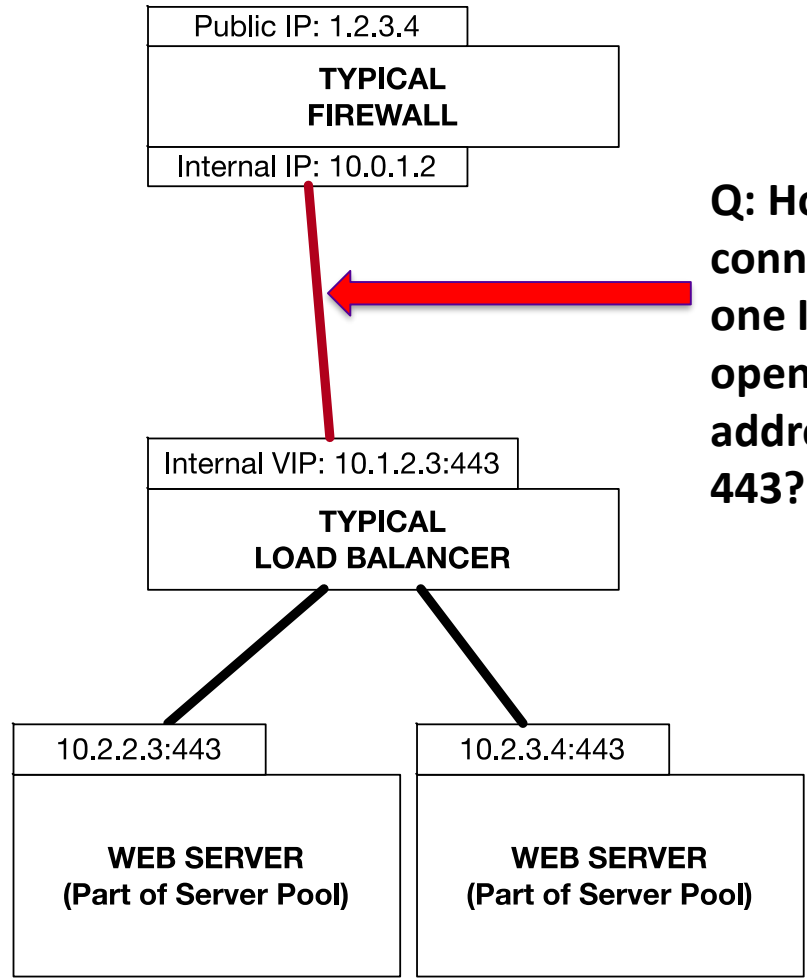
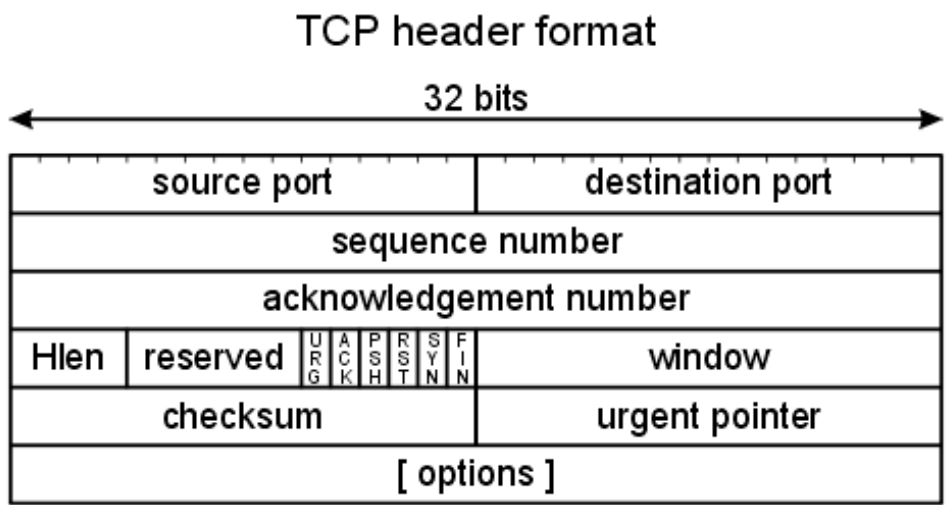
There are many problems here, but there is a very significant and extremely common vulnerability here.

Can you spot it?



# A hint

Let's go back to basic TCP/IP and look at the source port and destination port:



Q: How many TCP connections CAN one IP Address open to another IP address on port 443?

# Beyond defense, how would your organization begin to root-cause this problem? Identify what was happening & recover?



**Q:** What happens if an attacker opens up more than 65535 TCP connections?

**A:** No more connections can be opened that's what!

**Q:** Does your organization detect TCP Connection abuse?

**A:** ?

**Q:** How long would it take to root-cause this problem?

**A:** ?

**Q:** Do you know what countermeasures are available?

**A:** CDN, Elastic Cloud Scaling, DDoS, Firewalls, Load Balancers +

## Example 2: How can you know the REAL limit?

**A: Test it!**

**Q:** The theoretical limit is 65535 ports.

Source port 1 to 65535.

BUT – the true number is often less.

Sometimes by 1024 ports and sometimes by thousands more.

How would you find out that limit?

**A:** On UNIX systems ports <1024 are typically reserved.



# If you know how to strike and where to strike



Consider...

**200** clients or attackers on the Internet

... Each opens up **400** TCP Connections

**200** attackers X **400** TCP Connections Each  
= **80,000** TCP Connections

Is  $80,000 > 65,535$ ?

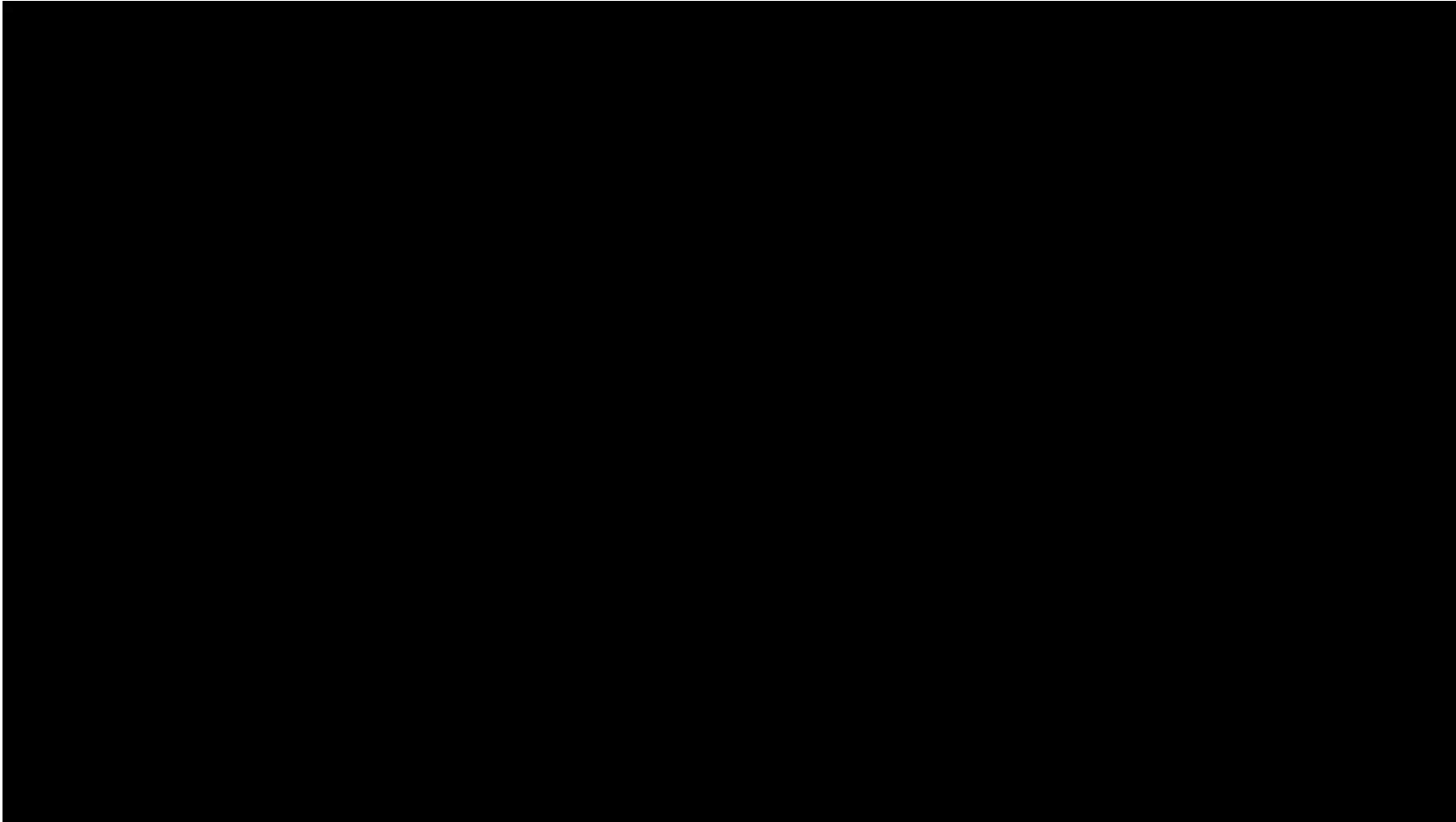
Who Wins?

**Let's See!**

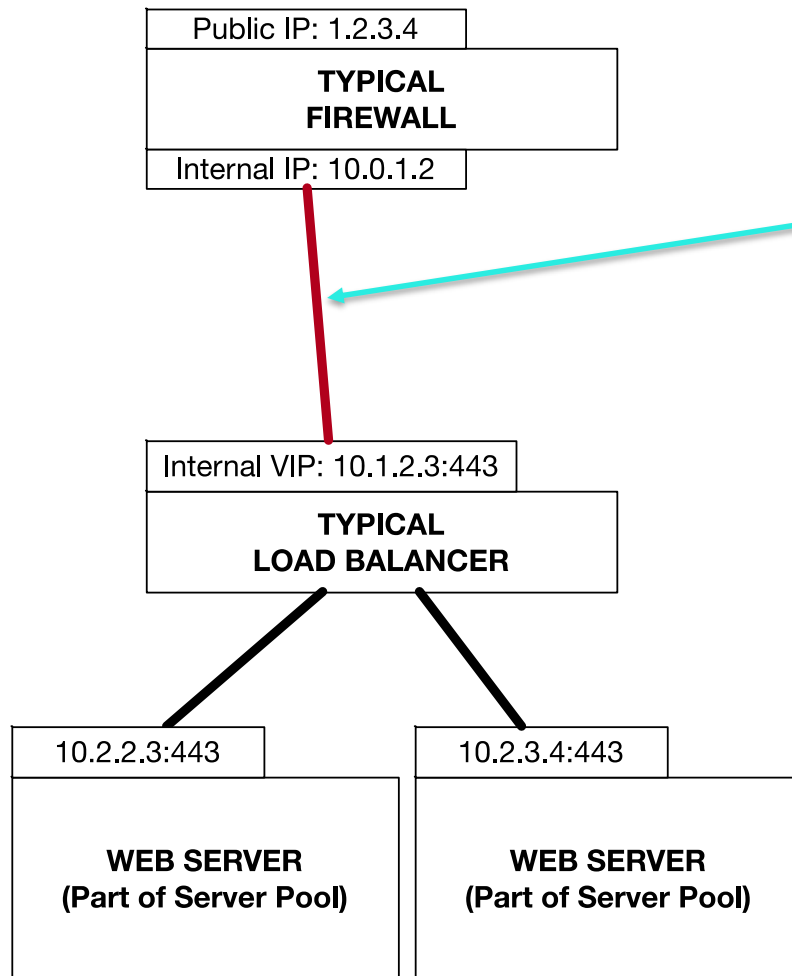
# Connection Flood

Live Demo Time

# Video of Connection Flood



# What are the 2 limits seen?



**NAT EXHAUSTION!**  
65k TCP Connections

**CONNECTION POOL EXHAUSTION!**  
<300 connections to server pool from  
load balancer

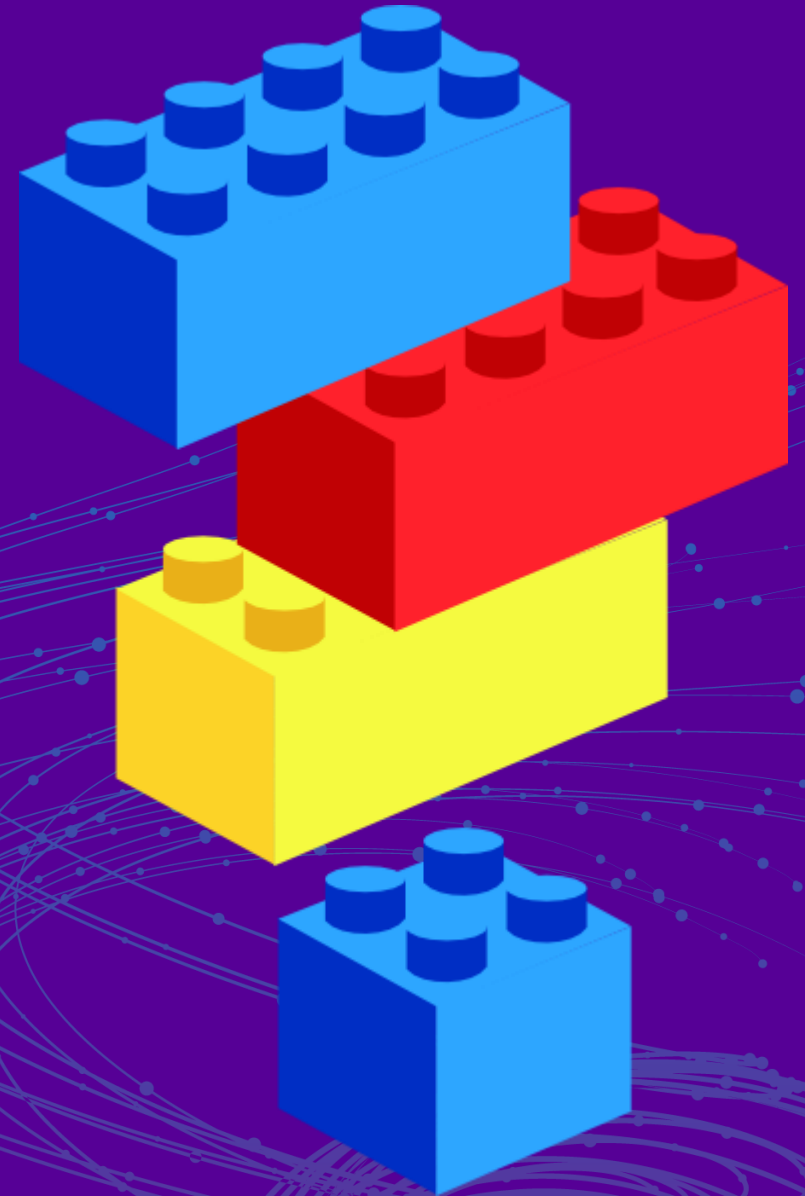
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# **How to Design and Operate a DDOS Testing Program**

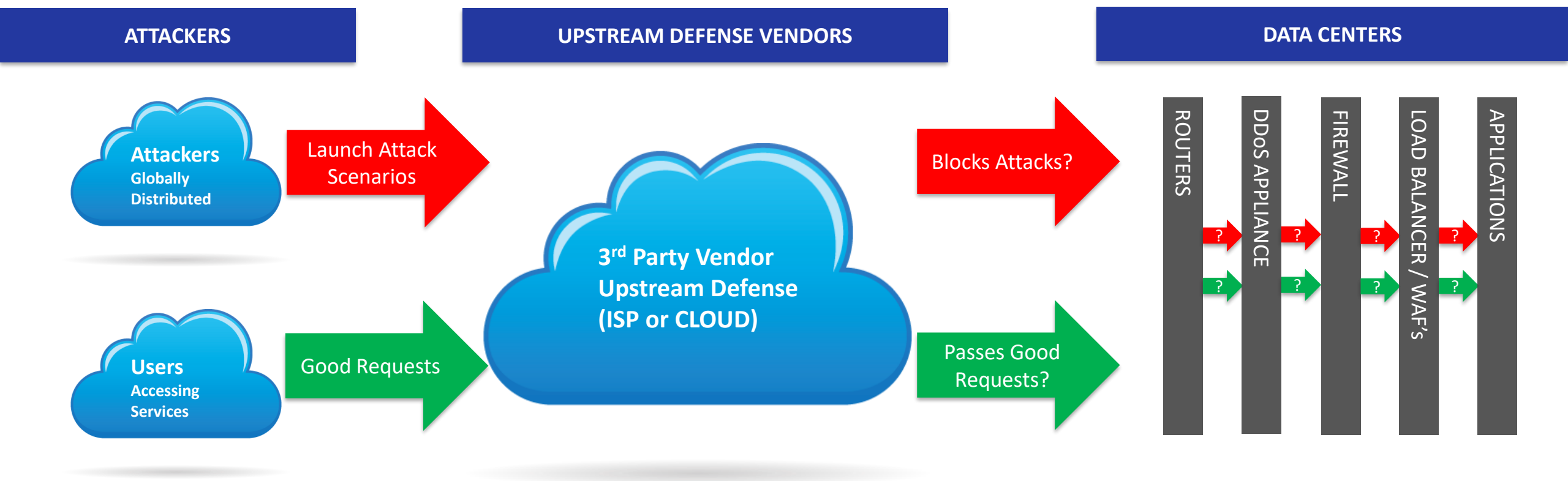
**Collaborative – Interesting DDoS Attacks**

**Example 2 – Volumetric SYN FLOOD  
(20 minutes)**

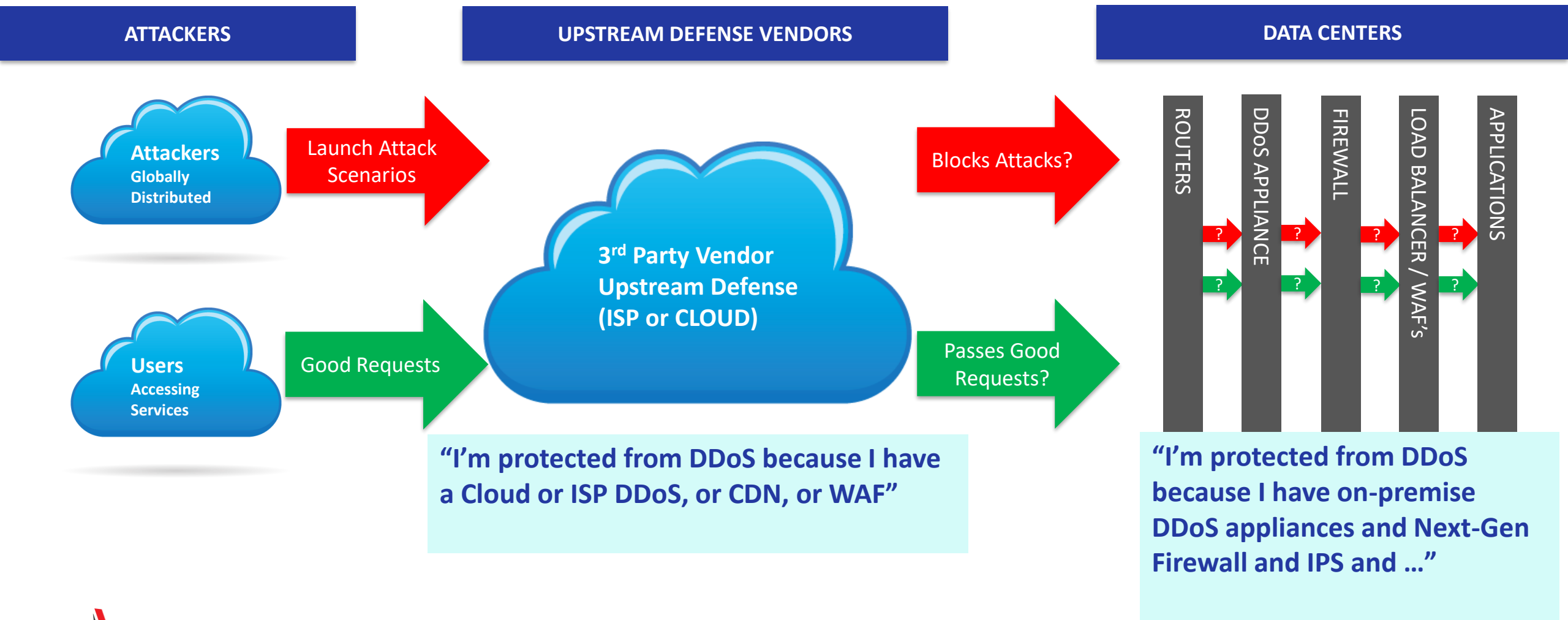




# Let's look at a simple 2 layered DDoS defense system: "Cloud or ISP DDoS Defense" + "Local DDoS Appliance"

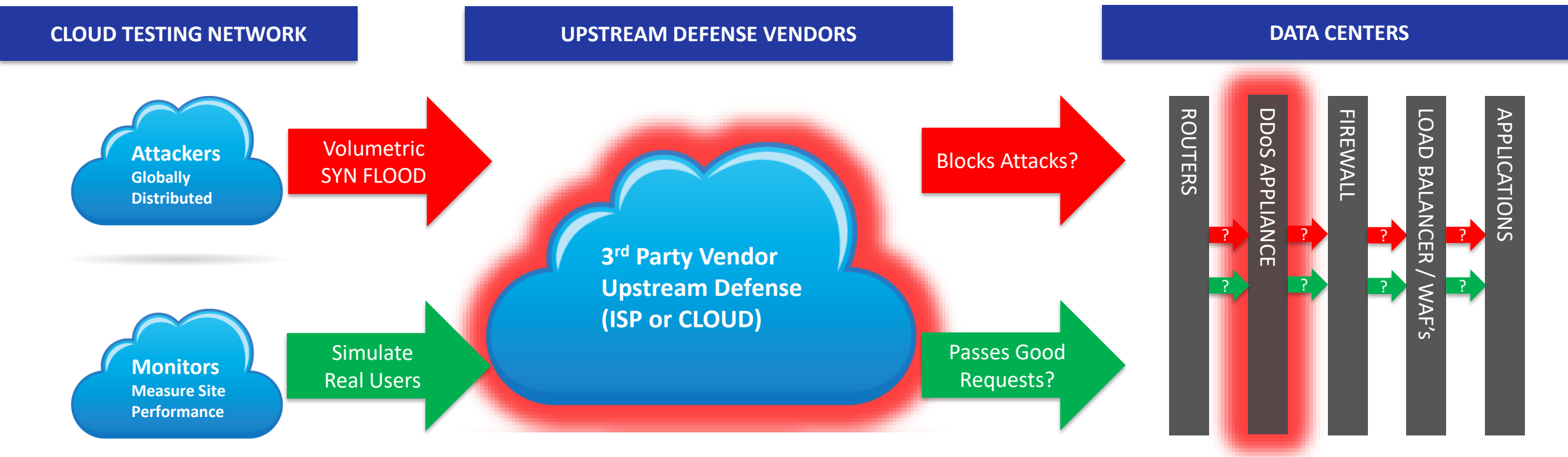


# Does having the device or paying a 3<sup>rd</sup> party to manage DDoS defenses mean it will work? #RSAC



# Let's find out how well it works! Let's TEST!

## Upstream DDoS (ISP or Cloud) & On Premise DDoS Appliance



Q: Will the attack be detected quickly?

Q: Will the attack be blocked quickly and completely?

Q: Will the correct alerts, metrics, and logs be generated?

Q: What happens if the attack is not detected?

Q: What happens if the attack is not blocked 100%?

Q: What if the correct alerts, metrics and logs are not available?

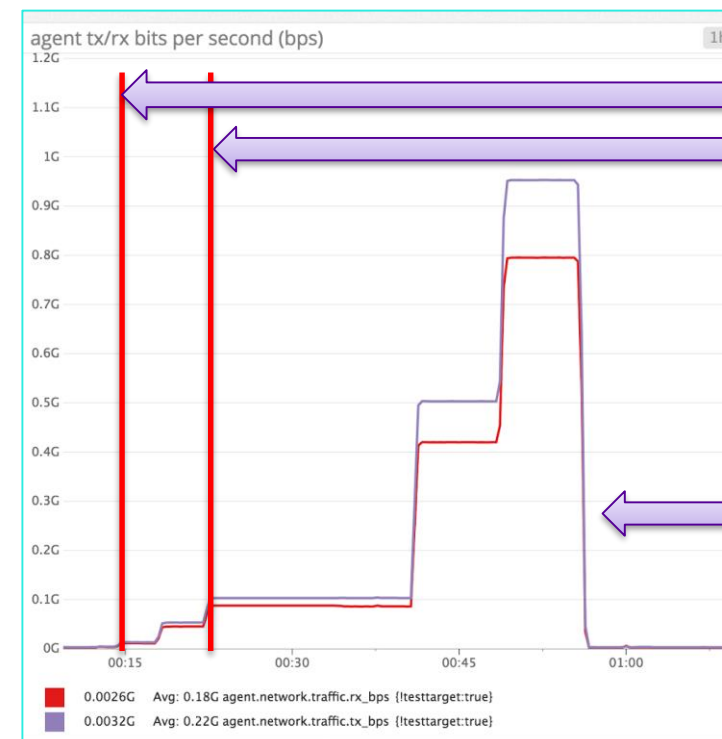
# TEST SCENARIO 1: SYN FLOOD VOLUMETRIC DDoS

A SYN FLOOD DDoS Test was performed to test  
ISP and On-Premise Defenses

Tested at specific traffic levels:

1 Megabit/sec  
10 Megabit/sec  
100 Megabit/sec  
500 Megabit/sec  
950 Megabit/sec

Q:	Was the attack be <u>detected</u> quickly?	YES
Q:	Was the attack be <u>blocked</u> quickly and completely?	NO
Q:	Were the correct <u>alerts</u> , <u>metrics</u> , and <u>logs</u> be generated?	NO



On-Premise DDoS  
Activated at  
10 Meg/sec

ISP DDoS Defense  
activated at  
100 megabit/sec

Controlled DDoS  
SYN FLOOD  
Network Test  
1 megabit to  
950 megabit

**In this case it was the Firewall CPU that was overloaded  
It logged so many deny packets it even took out the SIEM**

**Q: What can happen if a Firewall is overloaded?**

**A: If a Firewall is overloaded, many things may happen:**

- **Packet Loss (increased latency)**
- **Too much DENY logging (can overload SIEM)**
- **Drops established connections**
- **Drops VPN's**
- **Impacts VOIP (voice communications impossible)**



# How can you know if your firewall is vulnerable?

## How can you know if your Defenses leak attack traffic?

**Q:** What could cause periodic bursts of attack traffic to leak through?

- A:**
- Defense Configuration: Type of countermeasure being used – is it using correct countermeasure? For SYN FLOOD's there are a few, and they work differently.
  - IP Blacklist Timeouts: A blacklist may drop packets for a few minutes – after that you might see a short burst of attacker traffic for a short moment!
  - Low and Slow attacks that “come in under the radar” – don't trigger defenses

- Q:**
- Do you know what countermeasures your DDoS protection has activated?
  - Do you know if it will leak traffic?
  - Do you know if this could overload your firewall or other devices?
  - Do you monitor firewalls, load balancers, WAF's and services for various overloads?

# But after 10 minutes bursts of attack traffic started leaking past the DDoS defense and the Firewall CPU shot to 100%

## WHAT TESTING UNCOVERED

- ① DDoS defenses did activate and begin blocking attackers as expected (good!)
- ② DDoS defenses leaked attack traffic AFTER 10 minutes
- ③ The firewall was vulnerable to this attack traffic leakage and it's CPU went to 100% and packet loss was seen
- ④ SIEM was overloaded and Operation's couldn't see what was going on.
- ⑤ Vendor unable to stop all leakage. Vendor defense SOC said attack leakage is "normal" and "expected".

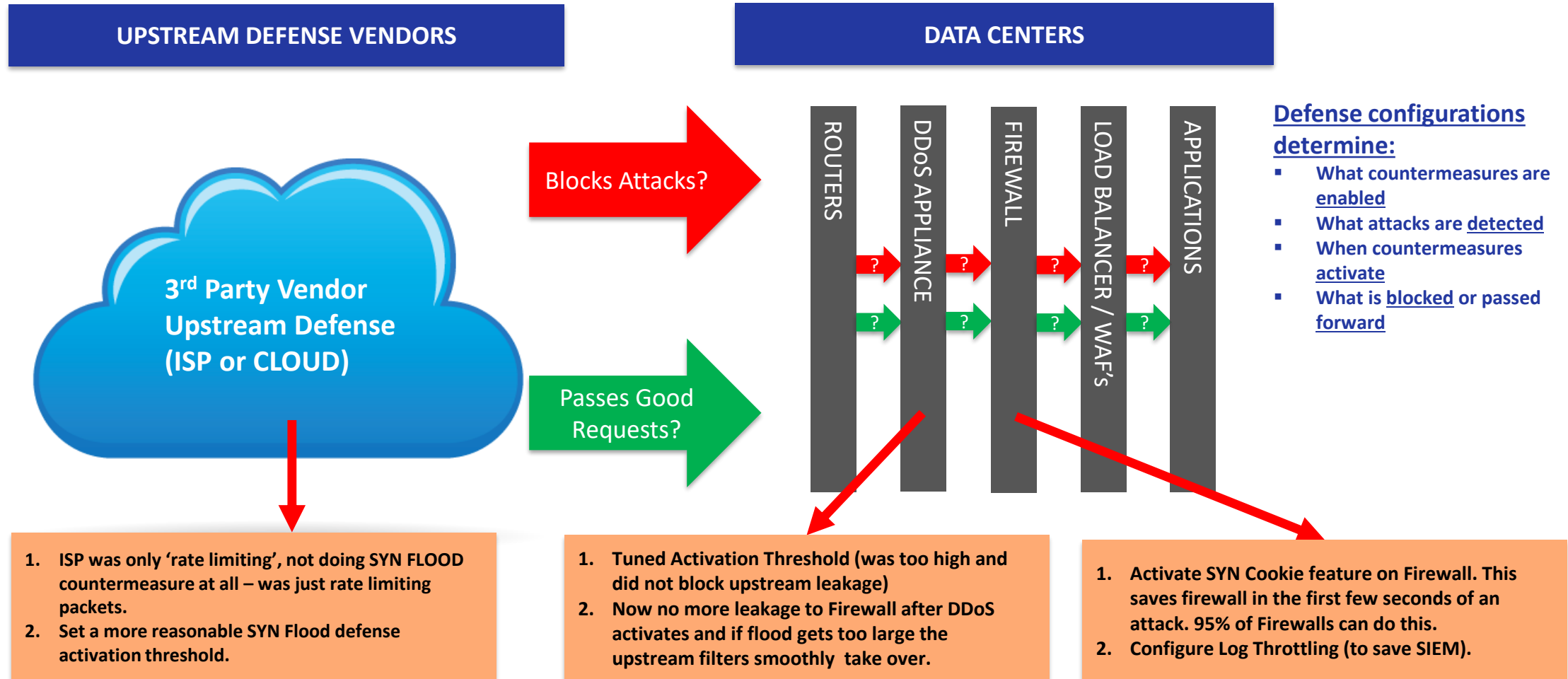


**!!!! Don't Forget to Read the Small Print in Your Contracts !!!!**

**⑤ Vendor unable to stop all leakage. Vendor defense SOC said attack leakage is “normal” and “expected”.**

# Q: How was this corrected?

## A: By tuning three configurations and re-testing



# Unexpected Consequences – It's all connected?

## A system view is necessary

**Q:** How many have a SIEM / Logging System?

**Q:** How many have Firewalls?

**Q:** Is it common for Firewalls to log 'denies'?

**Q:** What happens if a Firewall has to log 10k to 20k+ denies every second? A DDoS attack can easily cause that with 10 megabit/sec of traffic.

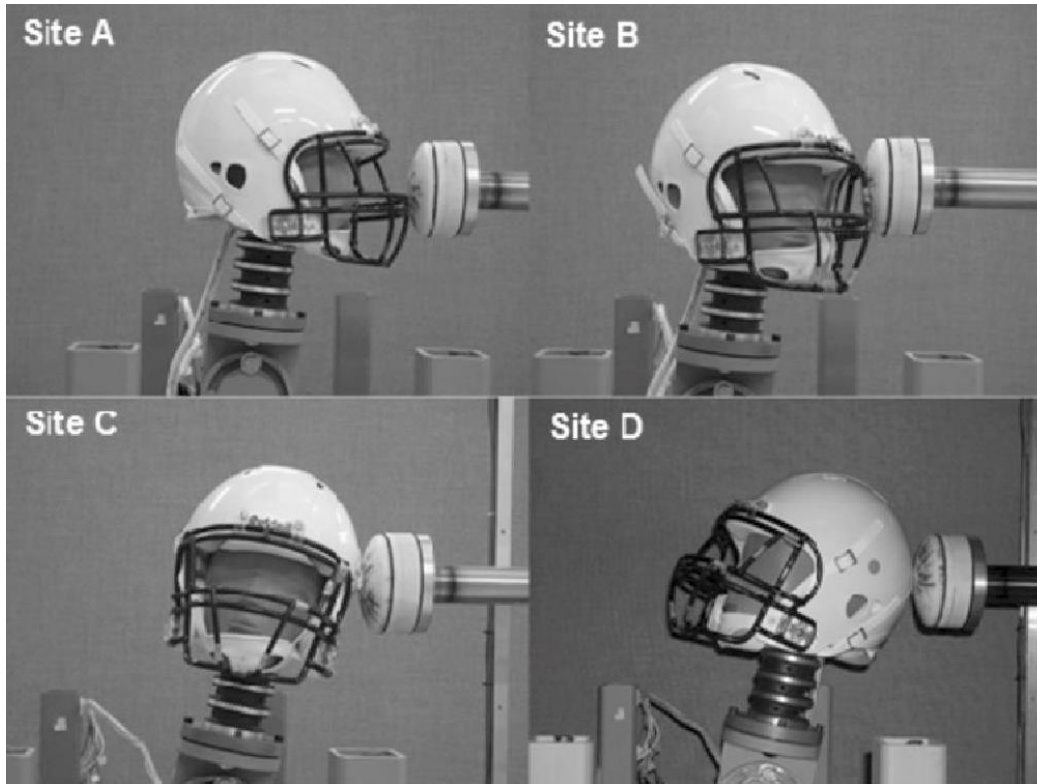
**Q:** Have you benchmarked your SIEM?  
Do you have licenses that limit the event rate?  
Do you know how many events your I/O Disk systems can handle?  
Does your SIEM perform well under heavy load?  
... ..

**A:** A DDoS Testing Program must take a system-wide view and not a device view – the scope must include all devices in path (Firewalls, Load Balancers, WAF's, Servers) as well as monitoring and logging systems – they are part of a connected system.





# Lessons learned



- Devices don't operate in isolation, they are part of a system – you test the system.
- Without testing you'd probably never get the devices configured optimally. You'd never get the full benefit / ROI from the defenses.
- After testing you can prove you can handle the scenarios you've tested. Without testing, how confident can you be?

# Is Cloud different?

While Cloud systems are more scalable, they still are just groups of regular computers processing things.

Some problems are the same.  
Some are different.

We'll give an example of testing cloud scaling and cloud WAF defenses after the break.

**Q:** Does anyone here think that something like the AWS stateful security group is limitless in its capacity?

**A:** Everything has limits – everything. The TCP NAT exhaustion we performed was on AWS. Also, later on more detail.



Cloud scales  
Cloud also fails  
Nothing is perfect



**There are actually MANY MANY other kinds of DDoS attacks beyond high bandwidth packet floods**

**FOR THE NEXT FEW SLIDES – EXPECT TO BE  
OVERWHELMED 😊**

**We are going to show how complex this  
situation is**

**Then we'll talk about how to tackle it**

# There are actually MANY MANY other kinds of DDoS attacks beyond high bandwidth packet floods

## COMMON ATTACK SCENARIOS - WHAT IF \_\_\_\_\_ HAPPENED?

COMMON ATTACK SCENARIOS	PACKET FLOODS (Volumetric)					STATEFUL TCP CONNECTION ATTACKS			CRYPTO ATTACKS	HTTP & HTTPS ATTACKS							
	REQUIRING AN INTELLIGENT DEFENSE COUNTERMEASURES		OFTEN SIMPLER TO MITIGATE			TCP CONNECTION FLOOD	SLOW DRIP FLOOD	TCP CHARGEN FLOOD	TLS NEGOTIATION (SETUP) FLOOD	HIGH RATE (overloads)		SLOW (to avoid detection or make requests take a very long time)				REALISTIC (acts like people)	
	SYN FLOOD SMALL PACKETS	UDP DNS REQUEST FLOOD	DNS REFLECTION FLOOD	UDP FLOOD RANDOM DEST. PORT	OUT OF STATE TCP FLOODS					SIMPLE HTTP(s) GET FLOOD	SIMPLE HTTP(s) POST FLOOD	LOW REQUEST RATE	SLOW PAGE READ	SLOW POST	SLOW LORIS	BROWSER HTTP(s) POST FLOOD	ADVANCED SPIDER / AUTOMATION

# For every attack there are many available countermeasures

## COMMON ATTACK SCENARIOS - WHAT IF \_\_\_\_\_ HAPPENED?

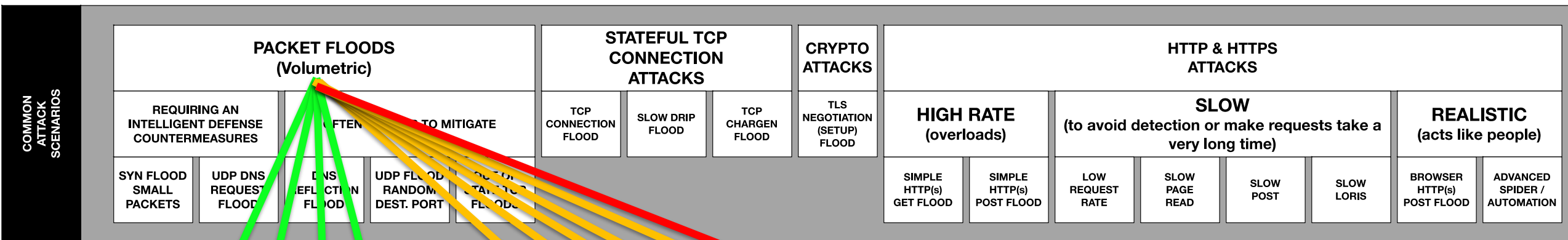
COMMON ATTACK SCENARIOS	PACKET FLOODS (Volumetric)					STATEFUL TCP CONNECTION ATTACKS			CRYPTO ATTACKS	HTTP & HTTPS ATTACKS							
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## COMMON DEFENSE TECHNOLOGIES (Vendors, Appliances, Automations)

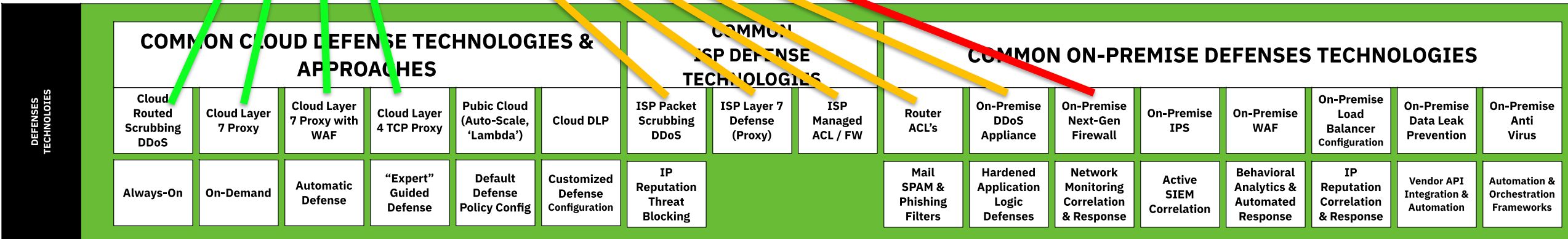
DEFENSE TECHNOLOGIES	COMMON CLOUD DEFENSE TECHNOLOGIES & APPROACHES						COMMON ISP DEFENSE TECHNOLOGIES			COMMON ON-PREMISE DEFENSES TECHNOLOGIES							
	Cloud Routed Scrubbing DDoS	Cloud Layer 7 Proxy	Cloud Layer 7 Proxy with WAF	Cloud Layer 4 TCP Proxy	Pubic Cloud (Auto-Scale, 'Lambda')	Cloud DLP	ISP Packet Scrubbing DDoS	ISP Layer 7 Defense (Proxy)	ISP Managed ACL / FW	Router ACL's	On-Premise DDoS Appliance	On-Premise Next-Gen Firewall	On-Premise IPS	On-Premise WAF	On-Premise Load Balancer Configuration	On-Premise Data Leak Prevention	On-Premise Anti Virus
	Always-On	On-Demand	Automatic Defense	"Expert" Guided Defense	Default Defense Policy Config	Customized Defense Configuration	IP Reputation Threat Blocking			Mail SPAM & Phishing Filters	Hardened Application Logic Defenses	Network Monitoring Correlation & Response	Active SIEM Correlation	Behavioral Analytics & Automated Response	IP Reputation Correlation & Response	Vendor API Integration & Automation	Automation & Orchestration Frameworks

# Q: For volumetric DDoS packet flood attacks, what countermeasures are common?

## COMMON ATTACK SCENARIOS - WHAT IF \_\_\_\_\_ HAPPENED?



## COMMON DEFENSE TECHNOLOGIES (Vendors, Appliances, Automations)





# Q: For stateful TCP connection attacks, what are the systems used?

## COMMON ATTACK SCENARIOS - WHAT IF \_\_\_\_\_ HAPPENED?

COMMON ATTACK SCENARIOS	PACKET FLOODS (Volumetric)					STATEFUL TCP CONNECTION ATTACKS			CRYPTO ATTACKS	HTTP & HTTPS ATTACKS							
	REQUIRING AN INTELLIGENT DEFENSE COUNTERMEASURES		OFTEN SIMPLER TO MITIGATE			TCP CONNECTION FLOOD	SLOW HTTP FLOOD	TCP RESET FLOOD	TLS NEGOTIATION (SETUP) FLOOD	HIGH RATE (overloads)		SLOW (to avoid detection or make requests take a very long time)				REALISTIC (acts like people)	
	SYN FLOOD SMALL PACKETS	UDP DNS REQUEST FLOOD	DNS REFLECTION FLOOD	UDP FLOOD RANDOM DEST. PORT	OUT OF STATE TCP FLOODS					SIMPLE HTTP(s) GET FLOOD	SIMPLE HTTP(s) POST FLOOD	LOW REQUEST RATE	SLOW PAGE READ	SLOW POST	SLOW LORIS	BROWSER HTTP(s) POST FLOOD	ADVANCED SPIDER / AUTOMATION

## COMMON DEFENSE TECHNOLOGIES (Vendors, Appliances, Automations)

DEFENSES TECHNOLOGIES	COMMON CLOUD DEFENSE TECHNOLOGIES & APPROACHES						COMMON ISP DEFENSE TECHNOLOGIES			COMMON ON PREMISE DEFENSES TECHNOLOGIES							
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# Q: For cryptographic attacks, which exhaust SSL/TLS handshake capacity, which are the best defenses?

## COMMON ATTACK SCENARIOS - WHAT IF \_\_\_\_\_ HAPPENED?

COMMON ATTACK SCENARIOS	PACKET FLOODS (Volumetric)					STATEFUL TCP CONNECTION ATTACKS			CRYPTO ATTACKS	HTTP & HTTPS ATTACKS								
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	SYN FLOOD SMALL PACKETS	UDP DNS REQUEST FLOOD	DNS REFLECTION FLOOD	UDP FLOOD RANDOM DEST. PORT	OUT OF STATE TCP FLOODS					SYN FLOOD GET FLOOD	SIMPLE POST FLOOD	LOW REQUEST RATE	SLOW PAGE READ	SLOW POST	SLOW LORIS	BROWSER HTTP(s) POST FLOOD	ADVANCED SPIDER / AUTOMATION	

## COMMON DEFENSE TECHNOLOGIES (Vendors, Appliances, Automations)

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# Q: For HTTP and HTTPS Attacks, what are the best defenses?

## COMMON ATTACK SCENARIOS - WHAT IF \_\_\_\_\_ HAPPENED?

COMMON ATTACK SCENARIOS	PACKET FLOODS (Volumetric)					STATEFUL TCP CONNECTION ATTACKS			CRYPTO ATTACKS	HTTP & HTTPS ATTACKS							
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## COMMON DEFENSE TECHNOLOGIES (Vendors, Appliances, Automations)

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# Confused yet? Overwhelmed?

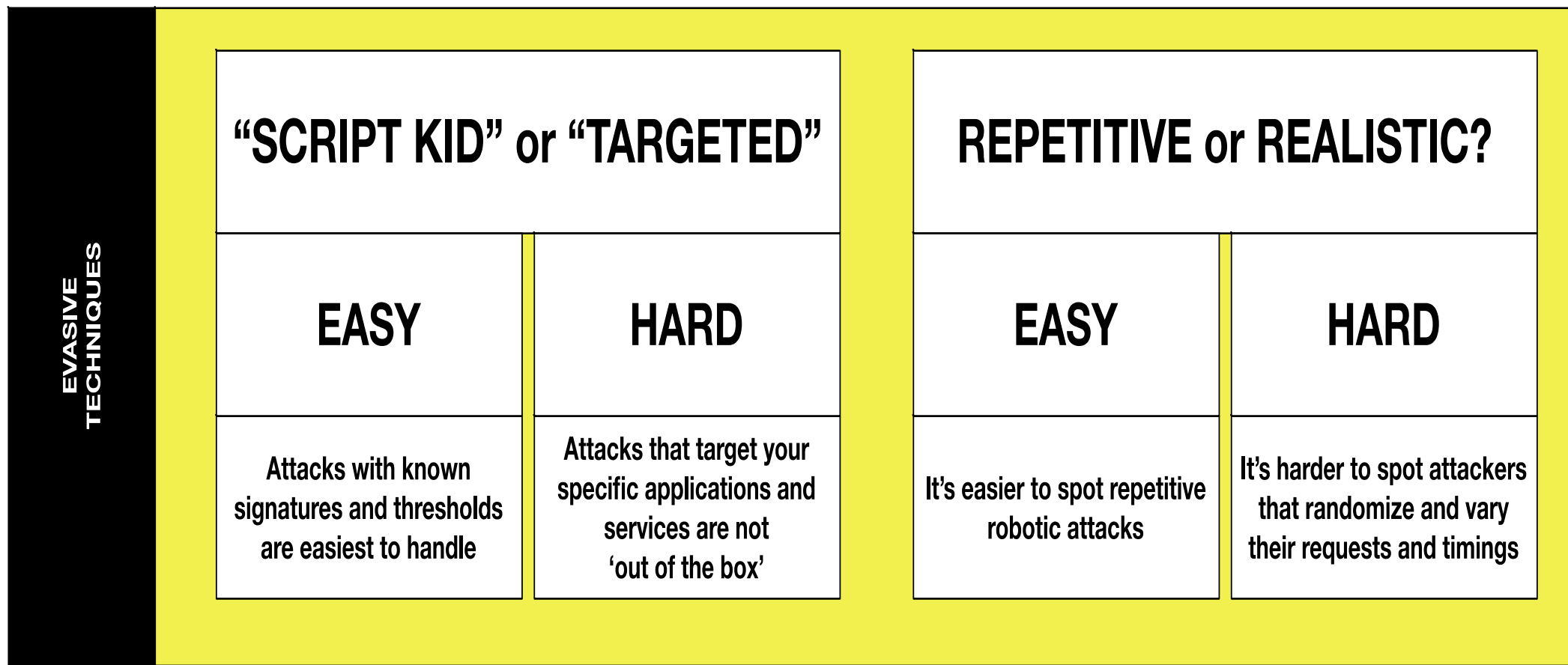
**There are a lot of different kinds of attacks.**

**There are a lot of defense technologies.**

**No one (normal) can easily answer what kind of defense is best for a certain kind of attack.**

**We'll give you a few more examples & then suggest a solution – a way to make it make sense.**

# It's not just the kind of attack, it's the 'style' of the attack.



It's not just the kind of attack, it's the 'style' of the attack.

AGGRESSIVE or SUBTLE?	
EASY	HARD
It's easy to spot extremely aggressive attacks.	It's hard to pick out attackers sending regular traffic levels and requests "under the radar"



It's not just the kind of attack, it's the 'style' of the attack.

ADVERSARY EXPERIENCE	
EASY	HARD
Automatic 'bots' can be identified by IP Reputation and simple behavioral checks	Sophisticated attackers who change vectors, targets and understand common countermeasures

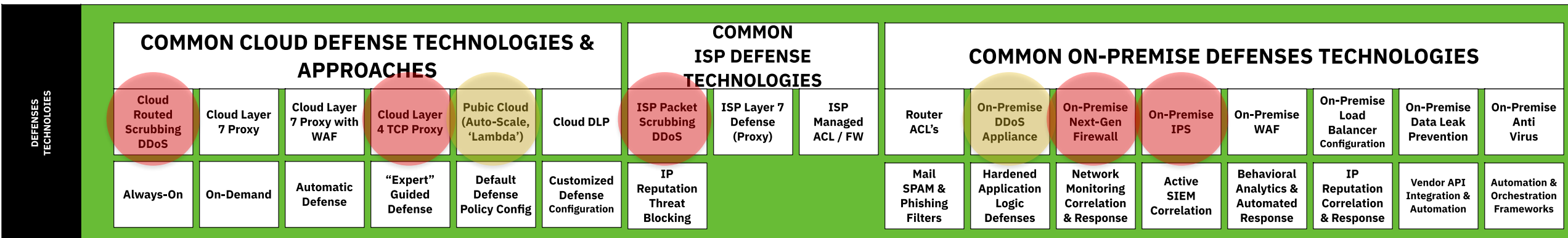
# Q: Why aren't these great for many HTTP and HTTPS?

## COMMON DEFENSE TECHNOLOGIES (Vendors, Appliances, Automations)

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# Q: Why aren't these great for many HTTP and HTTPS?

## COMMON DEFENSE TECHNOLOGIES (Vendors, Appliances, Automations)



### Cloud (and ISP) Packet Scrubbing DDoS has problems with:

- Slow HTTP and HTTPS Requests
- HTTPS (decryption) – can't see into the payload
- HTTP KEEP-ALIVE (one TCP connection shared for many requests)
- Doesn't often see replies (it's usually asymmetric)
- There are certain kinds of attacks that can be stopped, for HTTP, certain TLS abuses, but in general the attacks must be very high in rate to be detected in the cloud – usually the site will go down sooner.

### Cloud Layer 4:

- Not Layer 7 Aware at all (mainly used for TCP Forwarding)

### Public Cloud Scaling

- It CAN scale and Scale and SCALE – but you PAY for it! (\$\$\$)
- Scaling is not a really defense – you always need avoid processing attack requests
- Cloud without DDoS protection also does not survive.

### On-Premise:

- Appliances can do pretty well, but if they are not set up for HTTPS decryption there will be limitations and attacks will go through.
- Next-Gen Firewalls strangely do very little at Layer 7 re: DDoS protection. Even if they have the capability, it is almost never enabled.
- IPS can detect many types of attacks, but most IPS do not decrypt HTTPS. If they do they can go from 'red' to green'.

# Feels hopeless? Don't Give Up!

**DDoS is not one problem anymore  
than “Security” is a simple thing.**

**You can break the problem down  
and deal each attack “category”  
& “style”**

## **Break DDoS Down Into Categories**

**Volumetric  
(Bandwidth Oriented)**

**Volumetric  
(Packet Oriented)**

**Connection Oriented**

**Cryptographic Attacks**

**General Layer 7 Request  
Oriented**

**Targeted Layer 7 Application  
Attacks**

ATTACK VARIATIONS - EVASIVENESS - INTENSITY										
VARIATION	AGGRESSIVE or SLOW?		REPETITIVE or RANDOM?		"SCRIPT KID" or "TARGETED"?		ADVERSARY EXPERIENCE			
	EASY	HARD	EASY	HARD	EASY	HARD	EASY	HARD		
	It's easy to spot extremely high speed and aggressive attacks		It's hard to pick out attacks needing regular traffic to see the regular "noise" on the wire		It's easier to spot repetitive responses for the same reason		It's harder to spot attacks that come and go very fast and require a lot of traffic		Obvious attacks with known attack signatures and addresses are easier to handle	
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	EASY	HARD	EASY	HARD	EASY	HARD	EASY	HARD		
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TYPICAL IMPACTS	I IMPACTS! WHAT HAPPENS IF THINGS GO WRONG!																
	ISP Carriers Saturated Packet Processing Devices Overloaded				TCP Connection State Table Exhaustion			Crypto Library Exhaustion		HTTP REQUEST PROCESSING THROUGHPUT CAPABILITY OVERLOADED							
	Everything Dies	Unseen Performance Degradation	VPN DOWN	ISP and BGP Routers	Firewalls overloaded	Firewall Memory Exhaustion	NAT Connection Table Exhaustion (NAT Hairpin)	Layer 4 Exhaustion	CDN, HA & SaaS Exhaustion	Load Balancers Exhaustion	WAF CPU Exhaustion	Firewall CPU Exhaustion	Web or App Exhaustion	Web or App Exhaustion	Web or App Exhaustion	Database Overloaded	Authentication System Overloaded
	COMMON INSTRUMENTATION ON INCIDENT RESPONSE IMPACTS																
	REVENUE IMPACTS								SECONDARY APPLICATION IMPACTS								
SLB DOWN	LOST TRAFFIC	LOST SERVICE CONTROL	LOST CASH FLOW	LOST CUSTOMER ACQUISITION	LOST HELP DESK ACQUISITION	LOST SERVICE VPN	LOST CASH FLOW	LOST TRAFFIC	LOST SERVICE CONTROL	LOST CASH FLOW	LOST CUSTOMER ACQUISITION	LOST HELP DESK ACQUISITION	LOST SERVICE VPN	LOST CASH FLOW	LOST TRAFFIC	LOST SERVICE CONTROL	LOST CASH FLOW

## KEY SI TUATIONAL AWARENESS CAPABI LITIES

Network Awareness	Service Awareness	Attack Awareness
Bandwidths & Ports Is traffic coming from unusual? What services are being impacted? Are there unusual events?	Is traffic performing well locally? Is traffic performing well globally? General Service Checks What is slowing the service? Are there abnormal error rates? Could problems be caused by other services?	Attack Alerts Have types of attack? Know what was attacked? Is there any loss of service or occurrence? Is it ongoing or stopped? What are the impacts of the attack? What is the appropriate response?

**ATTACK!**

**SYN FLOOD**

Attackers send flood of SYN packets, expecting you to **ACKnowledge** them

The image is a vertical rectangle with a red header at the top containing the word "ATTACK!" in white. Below the header is a white box with a black border containing the text "SYN FLOOD" in large black letters. Underneath this is a photograph of a woman with brown hair, wearing a black jacket over a white shirt, holding several white telephone receivers to her ears with a look of stress or confusion. Below the photograph is another white box with a black border containing the text "Attackers send flood of SYN packets, expecting you to ACKnowledge them" in black letters, with "ACKnowledge" in bold.

**DIFFICULTY**

**THE DARK WEB**

The diagram illustrates the structure of the Dark Web. It features six purple onion-shaped nodes, each with green sprouts, connected by a network of black lines. The nodes are arranged in a non-hierarchical, mesh-like pattern, representing the decentralized nature of the Dark Web. The entire diagram is enclosed in a black rectangular border.

Attackers come from “The Dark Web” and emerge from TOR EXIT NODES

# RSA<sup>®</sup>Conference2019

## Tea/Coffee Break – 15 Minutes





**RSA**Conference2019

**LAB3-W310**

# **How to Design and Operate a DDOS Testing Program**

**GAME TIME!**

**45 Minutes**






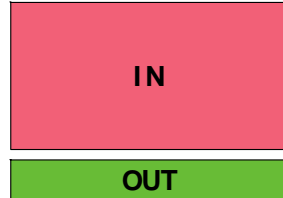
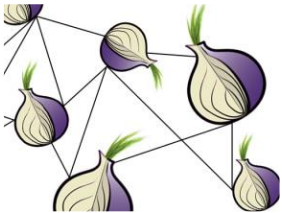



# Introducing: Atak Warz!



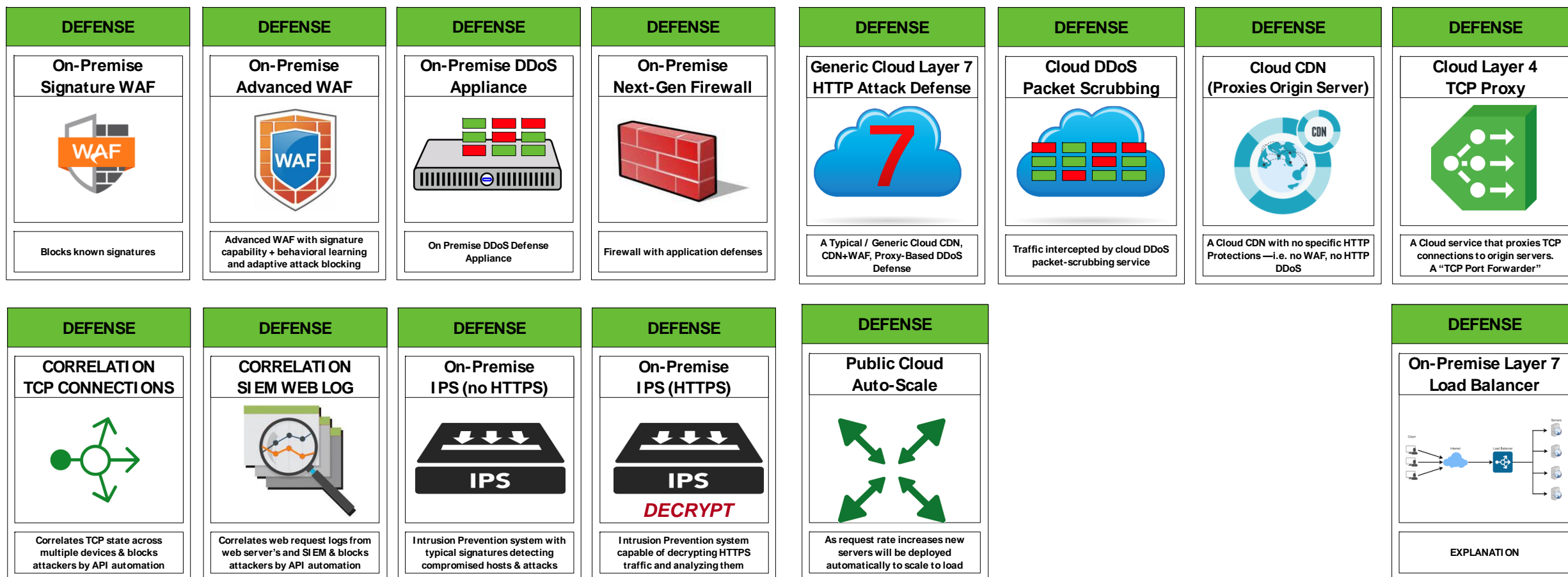
# The Rulezzz – Attack Cards

<p><b>ATTACK!</b></p> <p><b>TCP CONNECTION FLOOD - SLOW DRIP</b></p>  <p>Attacker opens up TCP Connection(s) and Sends a tiny drip of information every second</p>	<p><b>ATTACK!</b></p> <p><b>VOLUMETRIC SYN FLOOD</b></p>  <p>Attackers send flood of SYN packets, expecting you to ACKnowledge them</p>	<p><b>ATTACK!</b></p> <p><b>HTTPS GET REQUEST FLOOD</b></p>  <p>A Layer7 HTTPS Request Flood To Homepage URL Retrieves "/" Over and over</p>	<p><b>ATTACK!</b></p> <p><b>HTTPS POST FORM ATTACK</b></p>  <p>Attackers try to fill online forms repeatedly E.g. Login Page Attack</p>
<p><b>ATTACK!</b></p> <p><b>CRYPTOGRAPHIC EXHAUSTION</b></p>  <p>Attackers try to exhaust your SSL/TLS Capacity</p>	<p><b>ATTACK!</b></p> <p><b>VOLUMETRIC DNS QUERY FLOOD</b></p>  <p>Attackers send many legitimate DNS requests to your DNS servers</p>	<p><b>ATTACK!</b></p> <p><b>VOLUMETRIC TCP OUT OF STATE</b></p>  <p>Attackers send PSH, ACK's, TCP RESET's and other out-of-state packets</p>	<p><b>ATTACK!</b></p> <p><b>HTTPS GET SLOW READ</b></p>  <p>Attackers make a legitimate HTTPS request, but read response back VERY slowly</p>

# The Rulezzz – Modifiers

<b>INTENSITY</b> <b>STEALTHY</b>  Each attacker will send a very small amount of attack traffic — much lower than a regular user	<b>INTENSITY</b> <b>LIKE A REAL USER</b>  Each attacker generates the same amount of traffic and requests as a legitimate user	<b>INTENSITY</b> <b>A BIT AGGRESSIVE</b>  Each attacker generates traffic that is a little bit more aggressive more than real users generate	<b>INTENSITY</b> <b>HIGH RATE FROM SOURCE</b>  Each Attacker Will Attempt High Bitrates Rates and High Packet Rates - Obvious Attackers
<b>DISTRIBUTION</b> <b>THE DARK WEB</b>  Attackers come from "The Dark Web" and emerge from TOR EXIT NODES	<b>DISTRIBUTION</b> <b>THE LONE WOLF</b>  A single IP Address Attacks! Bandwidth: 1-10 Megabit/sec	<b>DISTRIBUTION</b> <b>A MODEST MOB</b>  100 to 200 Globally Distributed Attackers! Each sends between 0.5 and 10 megabit/sec	<b>DISTRIBUTION</b> <b>DEEPLY DISTRIBUTED</b>  A Large Global Botnet! 5000 to 100,000 Attackers!

# The Rulezzz – Defense Cards



# The Rules – Game Style 1

## **ATTACKER:**

Choose 1 attack card

Choose 1 intensity card

choose 1 distribution card

## **PLAY THIS**

## **DEFENDER:**

Find the best defense -> PLAY THIS

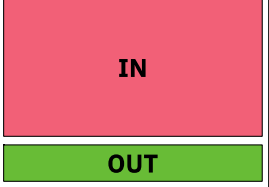
Find the 'worst defense -> DISCUSS THIS

REPEAT for another attack




# Example 1 - Attacker deploys 3 cards: Attack, Distribution, Intensity


#RSAC

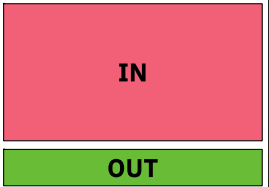
<b>ATTACK!</b>	<b>DI STRI BUTION</b>	<b>INTENSITY</b>
<b>VOLUMETRI C SYN FLOOD</b>	<b>DEEPLY DI STRI BUTED</b>	<b>HIGH BPS/PPS INBOUND</b>
		
Attackers send flood of SYN packets, expecting you to ACKnowledge them	A Large Global Botnet! 5000 to 100,000 Attackers!	Each Attacker Will Attempt High Bitrates Rates and High Packet Rates

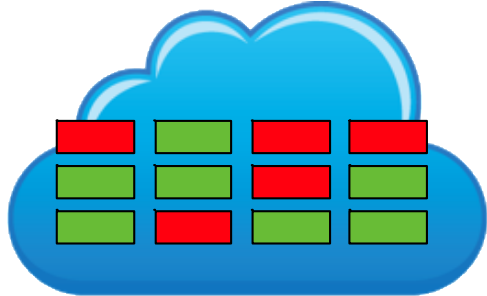
# Example 1 - Defender deploys BEST and shows WORST countermeasure

#RSAC

**ATTACK!**  
**VOLUMETRIC SYN FLOOD**  
  
Attackers send flood of SYN packets, expecting you to ACKnowledge them

**DISTRIBUTION**  
**DEEPLY DISTRIBUTED**  
  
A Large Global Botnet!  
5000 to 100,000 Attackers!

**INTENSITY**  
**HIGH BPS/PPS INBOUND**  
  
Each Attacker Will Attempt High Bitrates Rates and High Packet Rates

**BEST**  
**DEFENSE**  
**Cloud DDoS Packet Scrubbing**  
  
Traffic intercepted by cloud DDoS packet-scrubbing service

**WORST**  
**DEFENSE**  
**On-Premise Next-Gen Firewall**  
  
Firewall with application defenses

# Example 2

## ATTACK!

**TCP CONNECTION  
FLOOD - SLOW DRIP**



Attacker opens up TCP  
Connection(s) and Sends a tiny  
drip of information every second

## DI STRIBUTION

**A MODEST  
MOB**



100 to 1000 Globally Distributed  
Attackers!

## INTENSITY

**OBVIOUS  
ABUSE**




Each attacker generates traffic  
that is obviously abusive —much  
more than real users.

# Example 2

Is this the best?

ATTACK!

TCP CONNECTION  
FLOOD - SLOW DRIP



Attacker opens up TCP Connection(s) and Sends a tiny drip of information every second

DI STR I BUT I O N


A MODEST  
MOB



100 to 1000 Globally Distributed Attackers!

I N T E N S I T Y

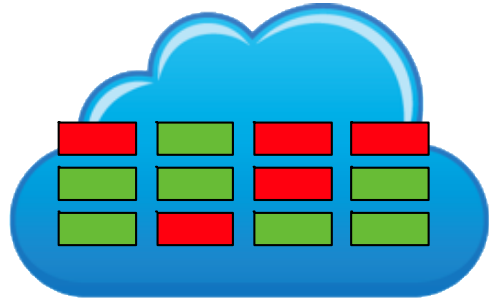
OBVI OUS  
ABUSE



Each attacker generates traffic that is obviously abusive —much more than real users.

DEFENSE

Cloud DDoS  
Packet Scrubbing



Traffic intercepted by cloud DDoS packet-scrubbing service

# Example 2

## Or is this?

### ATTACK!

**TCP CONNECTION  
FLOOD - SLOW DRIP**



Attacker opens up TCP  
Connection(s) and Sends a tiny  
drip of information every second

### DISTRIBUTION

**A MODEST  
MOB**



100 to 1000 Globally Distributed  
Attackers!

### INTENSITY

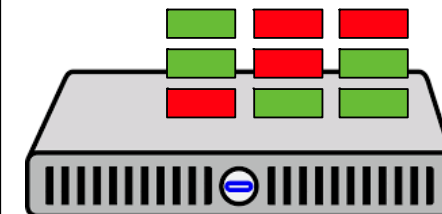
**OBVIOUS  
ABUSE**



Each attacker generates traffic  
that is obviously abusive —much  
more than real users.

### DEFENSE

**On-Premise DDoS  
Appliance**



On Premise DDoS Defense  
Appliance

# There are EASY and HARD cases here

Consider three different *styles* of TCP Flood DDoS Attacks:

## EASY

Attackers: 1 IP Address  
# of TCP Connections: 1000  
Rate: All At Once

## MEDIUM

Attackers: A Few (100) Attackers  
# of TCP Connections: 1 Million  
(10k TCP connections per attacker)  
Rate: Over 5 Minutes

## HARD

Attackers: 1000's (big botnet)  
# of TCP Connections: As many as possible  
Rate: Open 1 TCP Connection Every Second

Here are the best defenses for each – note there is no silver bullet:

DDoS  
IPS

Load  
Balancers &  
DDoS (rare)

SIEM  
Correlation



# Summing it up - Is there a silver bullet? A single vendor that solves all problems? Is there ever one?

What we've covered so far:



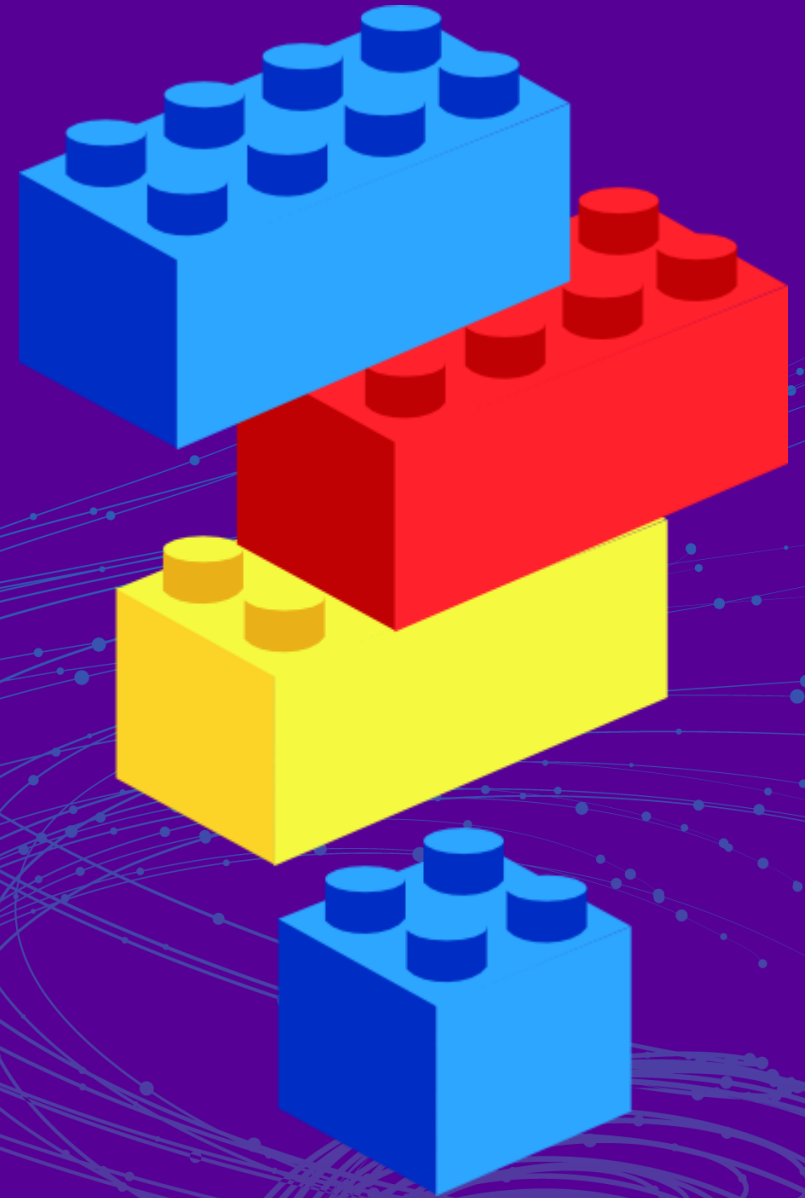
1. DDoS IS Volumetric (that you knew)
2. DDoS IS more than Volumetric (Web Login Attack, TCP Attack)  
(Bandwidth doesn't matter)
3. Even within one kind of attack there are many variations – just like baseball pitches. i.e. the 'Style / Sophistication'
4. You'll need multiple defense technologies & controls

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# **How to Design and Operate a DDOS Testing Program**

**Misconceptions and Why Test?**



# Misconceptions

**“My organization has multiple layered defenses including: CDN’s, Public Cloud, Lambda Functions, Cloud WAF, Cloud DDoS, On-Premise DDoS, Advanced Firewalls, The Latest WAF’s and more – I have so much security and my teams are great I am confident I don’t need to test it.”**

**- CISO with a really big budget**

(sounds complicated – are complicated systems easier to configure and maintain?)

# Misconceptions

“ I’m Safe BECAUSE .....

my ISP does DDoS”

# Misconceptions

“ I’m Safe BECAUSE .....

my ISP does DDoS"	But is it tuned?
-------------------	------------------

# Misconceptions

“ I’m Safe BECAUSE .....

I just bought an F5 and turned on it's DDoS defenses"



# Misconceptions

“ I’m Safe BECAUSE .....

I just bought an F5 and turned on it's DDoS defenses"	But who is the defence protection automated?
---	--

# Misconceptions

“ I’m Safe BECAUSE .....

I have an on-premise DDoS appliance  
- I see it blocking attacks all the time"

# Misconceptions

“ I’m Safe BECAUSE .....

I have an on-premise DDoS appliance - I see it blocking attacks all the time"	But what about the attacks it ISN'T blocking?
--	--

# Misconceptions

“ I’m Safe BECAUSE .....

I use a leading cloud defense provider"

# Misconceptions

“ I’m Safe BECAUSE .....

I use a leading cloud defense provider"	But what about app layer attacks?
---	-----------------------------------

# Misconceptions

“ I’m Safe BECAUSE .....

I have a Hybrid Solution – Both Cloud scrubbing and On Prem Technology



# Misconceptions

“ I’m Safe BECAUSE .....

I have a Hybrid Solution – Both Cloud scrubbing and On Prem Technology

Got Lots of \$’s. Tested it yet?

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“ I’m Safe BECAUSE .....

I use cloud-based auto-scale servers  
so I will scale to the load"

# Misconceptions

“ I’m Safe BECAUSE .....

I use cloud-based auto-scale servers  
so I will scale to the load"

But what about the  
backend load?

# Misconceptions

“ I’m Safe BECAUSE .....

my ISP does DDoS"	But is it tuned?	<b>YOU NEED DEFENCE IN DEPTH</b>
I just bought an F5 and turned on it's DDoS defenses"	But who is the defence protection automated?	
I have an on-premise DDoS appliance - I see it blocking attacks all the time"	But what about the attacks it ISN'T blocking?	
I use a leading cloud defense provider"	But what about app layer attacks?	
I have a Hybrid Solution – Both Cloud scrubbing and On Prem Technology	Got Lots of \$'s. Tested it yet?	
I use cloud-based auto-scale servers so I will scale to the load"	But what about the backend load?	

**RSA**Conference2019

**LAB3-W310**


**How to Design and Operate a DDOS  
Testing Program**


**How to Develop Your DDoS Testing  
Program**



# An example of a DDoS testing program and improvements it can bring a cloud environment #RSAC


RedWolf Security Bank of New York Mellon (BNYM) / Amazon AWS EC2 / Crownpeak DDoS Case Study

aws re:Invent 



## Introduction to the Case Study

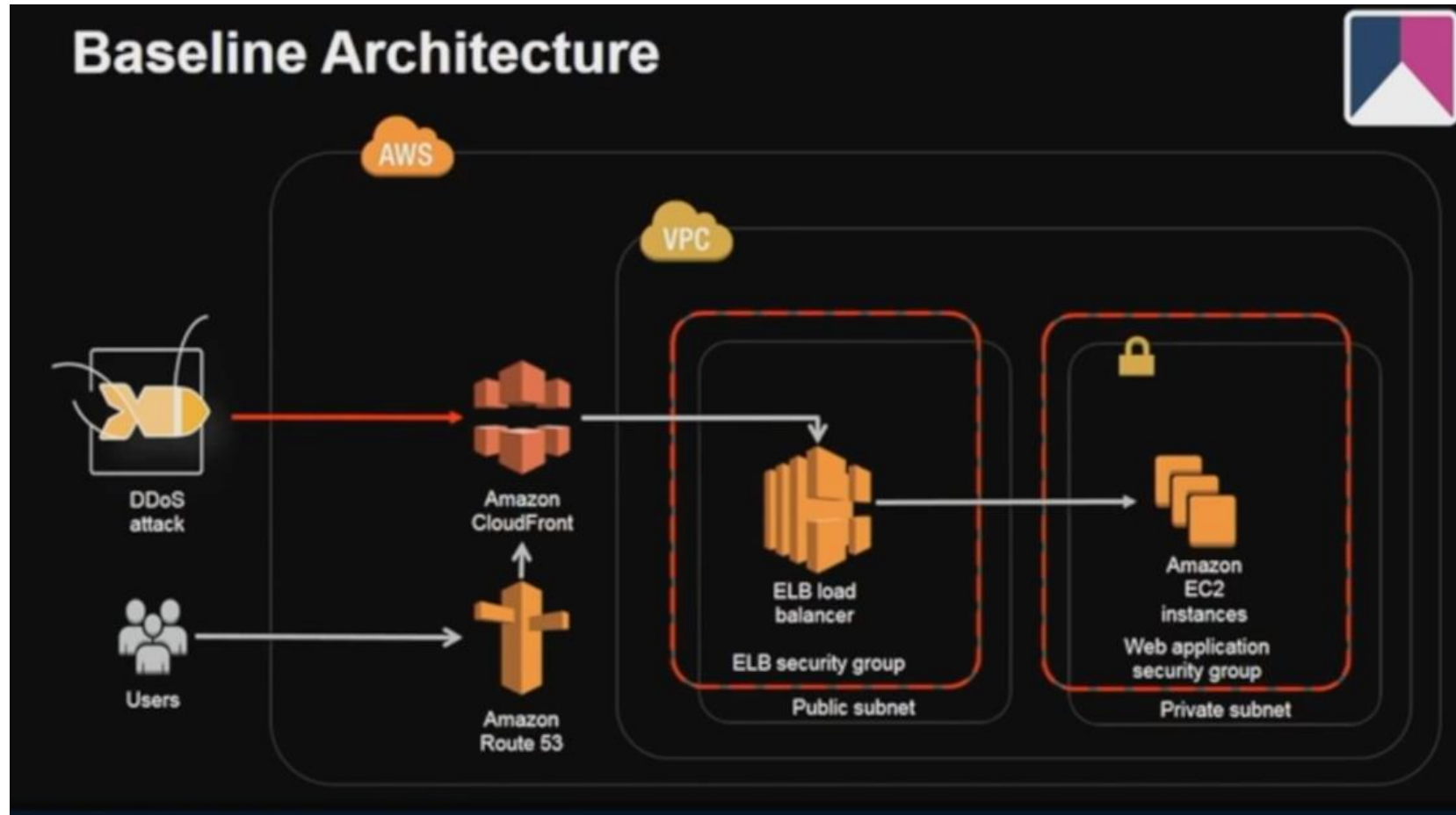
- Bank of New York Mellon at a glance:
  - \$29.5 trillion assets under custody and/or administration
  - \$1.7 trillion assets under management
  - 100+ markets worldwide
- Many websites managed and hosted by Crownpeak
- Committed to best-in-class cyber defense and threat protection



1:12 / 19:33



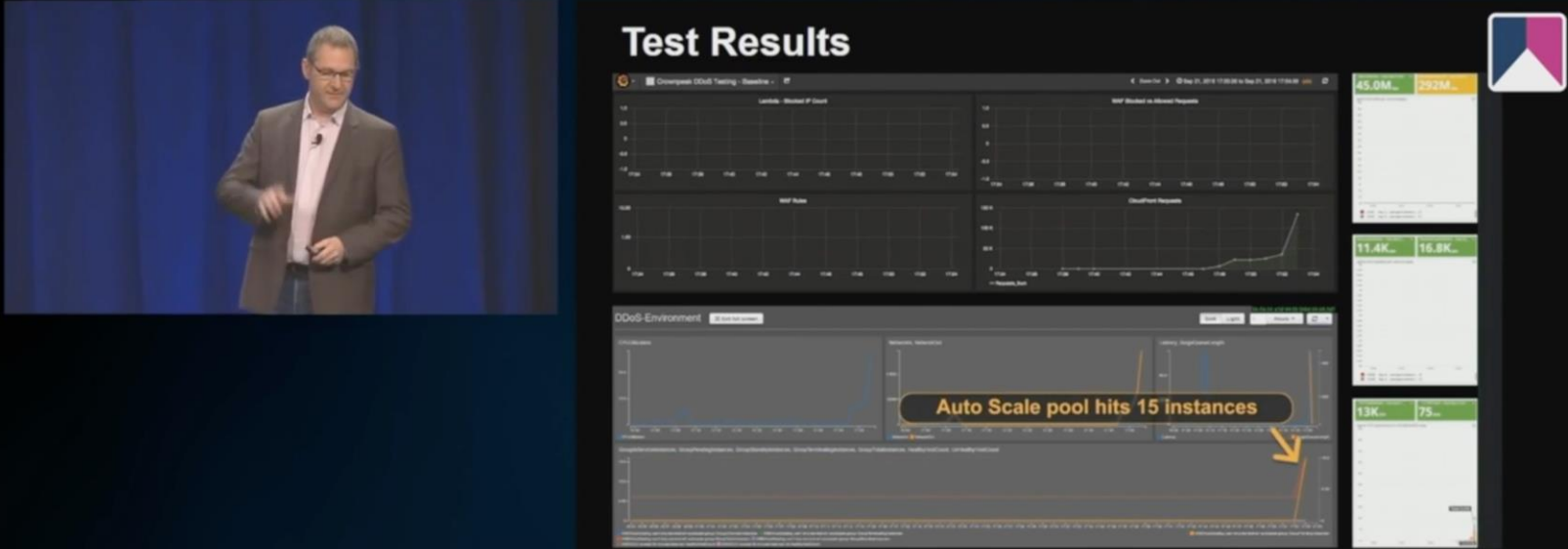
# Baseline architecture – Cloud Front + ELB + Auto-Scale Group



# Auto-scale to 15 instances instantly

RedWolf Security Bank of New York Mellon (BNYM) / Amazon AWS EC2 / Crowdpeak DDoS Case Study

aws re:Invent amazon web services



**Test Results**

Auto Scale pool hits 15 instances

**RedWolf: Watch Cloudfront increase as RedWolf ramps-up attack volume**

10:08 / 19:33

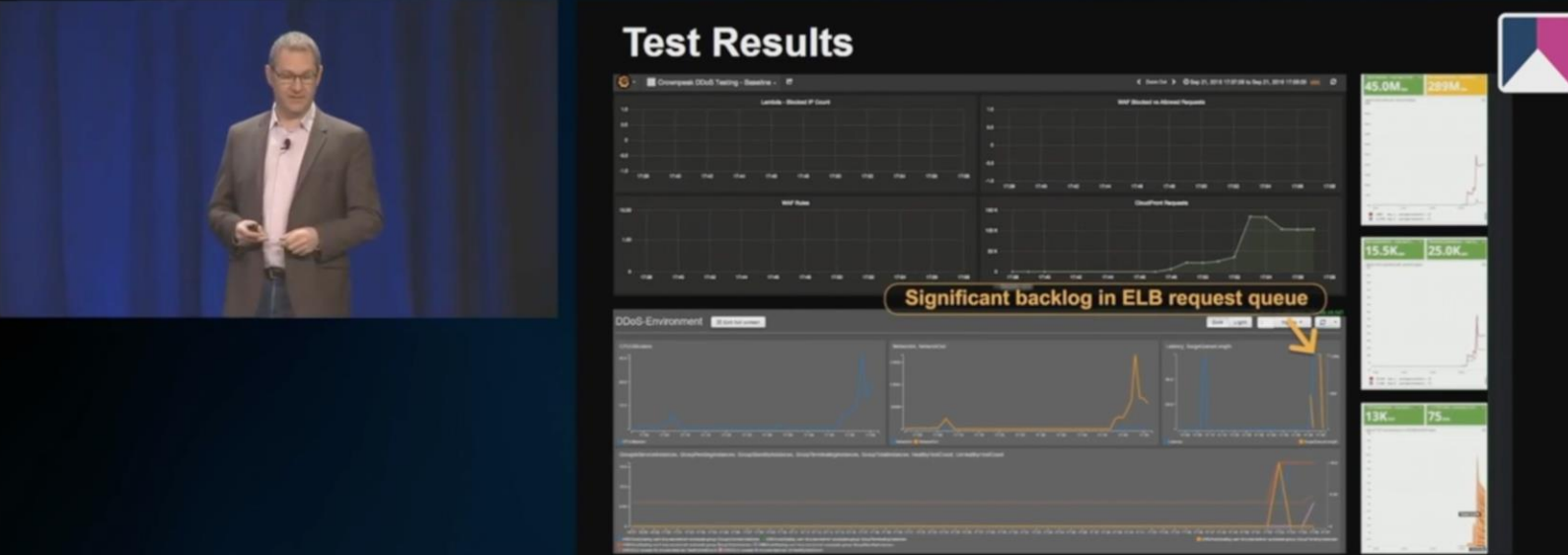
# Elastic Load Balancer (ELB) backlog in request queue

## Requests not being handled

#RSAC

RedWolf Security Bank of New York Mellon (BNYM) / Amazon AWS EC2 / Crownpeak DDoS Case Study

aws re:Invent amazon web services



The video player displays a presentation slide titled "Test Results". The slide features several line graphs showing performance metrics over time. A prominent callout box with an orange border and the text "Significant backlog in ELB request queue" points to a sharp spike in one of the graphs. The slide also includes a section titled "DDoS-Environment" with additional charts. The video player interface shows a progress bar at 10:33 / 19:33 and standard playback controls.

**RedWolf:** It's always a good idea to baseline a reference system

# 60 Second Lag between auto-scale trigger and new instances

## 60 second downtime too

#RSAC

RedWolf Security Bank of New York Mellon (BNYM) / Amazon AWS EC2 / Crownpeak DDoS Case Study

aws re:Invent amazon web services

**Test Results**

The screenshot displays several AWS CloudWatch metrics for a Crownpeak DDoS test. The 'Test Results' section includes graphs for 'Latency - Request P 99th', 'Request P 99th', 'Queue Length', and 'Queue Length (ms)'. A yellow callout box with an arrow points to a gap in the 'Queue Length' graph, stating: '60 second lag between Auto Scale trigger and new instances in-service'. Other metrics shown include '52.6M', '205M', '16.5K', '24.0K', '38K', and '109'.

**RedWolf: Only 200k requests/min (small DDoS) causes auto-scaling event and latency**

11:03 / 19:33

# Auto-Scaling is not a DDoS defense – 30 instances

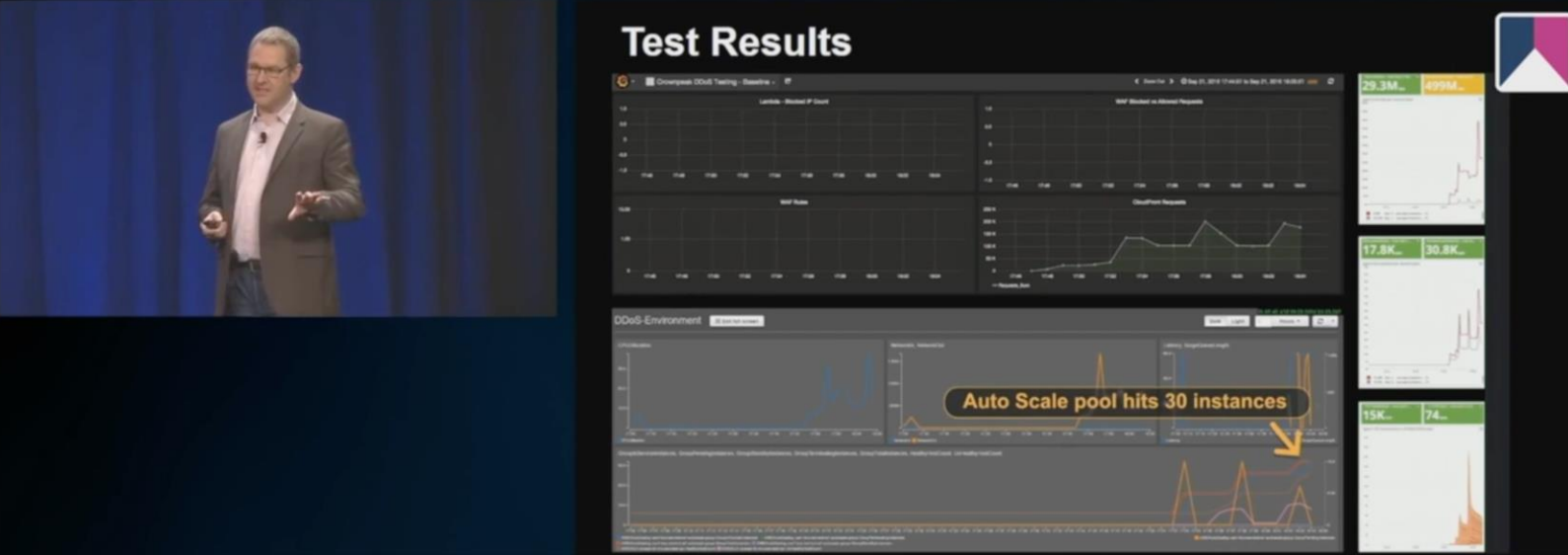
## Capacity should not be used to service attack requests

RedWolf Security Bank of New York Mellon (BNYM) / Amazon AWS EC2 / Crownpeak DDoS Case Study

AWS re:Invent

amazon web services

**Test Results**



**Auto Scale pool hits 30 instances**

**RedWolf: Conclusion: Auto-scaling is NOT a good DDoS defense strategy. What is? ...**

11:28 / 19:33



# Hardened Architecture

RedWolf Security Bank of New York Mellon (BNYM) / Amazon AWS EC2 / Crownpeak DDoS Case Study

re:Invent

amazon web services

**Hardened Architecture**

DDoS attack

Users

AWS

AWS Lambda

Amazon S3

AWS WAF

Amazon CloudFront

VPC

Elastic Load Balancing

ELB security group

Public subnet

Amazon EC2 instances

Web application security group

Private subnet

**RedWolf: Iterative architectural improvements;  
Massive defense improvements**

3:57 / 19:33

CC HD

# Blocking 9 million requests/minute

RedWolf Security Bank of New York Mellon (BNYM) / Amazon AWS EC2 / Crownpeak DDoS Case Study

aws re:Invent amazon web services

**Test Results**

AWS WAF blocking almost 9M illegitimate requests/minute

RedWolf: 18 Gigabit/sec of SSL responses generated.

13:08 / 19:33



# 175 (of 200) attackers blocked

RedWolf Security Bank of New York Mellon (BNYM) / Amazon AWS EC2 / Crownpeak DDoS Case Study

re:Invent 



### Test Results

 AWS Lambda blocking almost 175 rogue IP addresses



**RedWolf: The best mitigation is adaptive**  
**Note how blocked increases over time**

13:38 / 19:33

# Over 1.3 million SSL sessions

## Almost 20 Gigabit/sec SSL

#RSAC

RedWolf Security Bank of New York Mellon (BNYM) / Amazon AWS EC2 / Crownpeak DDoS Case Study

re:Invent

amazon web services

**Test Results**

Amazon CloudFront servicing approximately 10M requests/minute

DDoS-Environment

**RedWolf: Over 1.3 million SSL Sessions**  
**Almost 20 Gigabit/sec**

13:53 / 19:33

# 20 Gigabit/sec SSL attack – no pressure on Auto Scale Group

RedWolf Security Bank of New York Mellon (BNYM) / Amazon AWS EC2 / Crownpeak DDoS Case Study

re:Invent amazon web services



**Test Results**

Download Speed Testing - Hardened - IT

Latency - Request P Count

SSL Status

DDoS Environment

No pressure on Auto Scale group

RedWolf: Now ramping-up "Large" attack

14:38 / 19:33

# Example of DDoS DDoS & Cloud (AWS) Testing Program

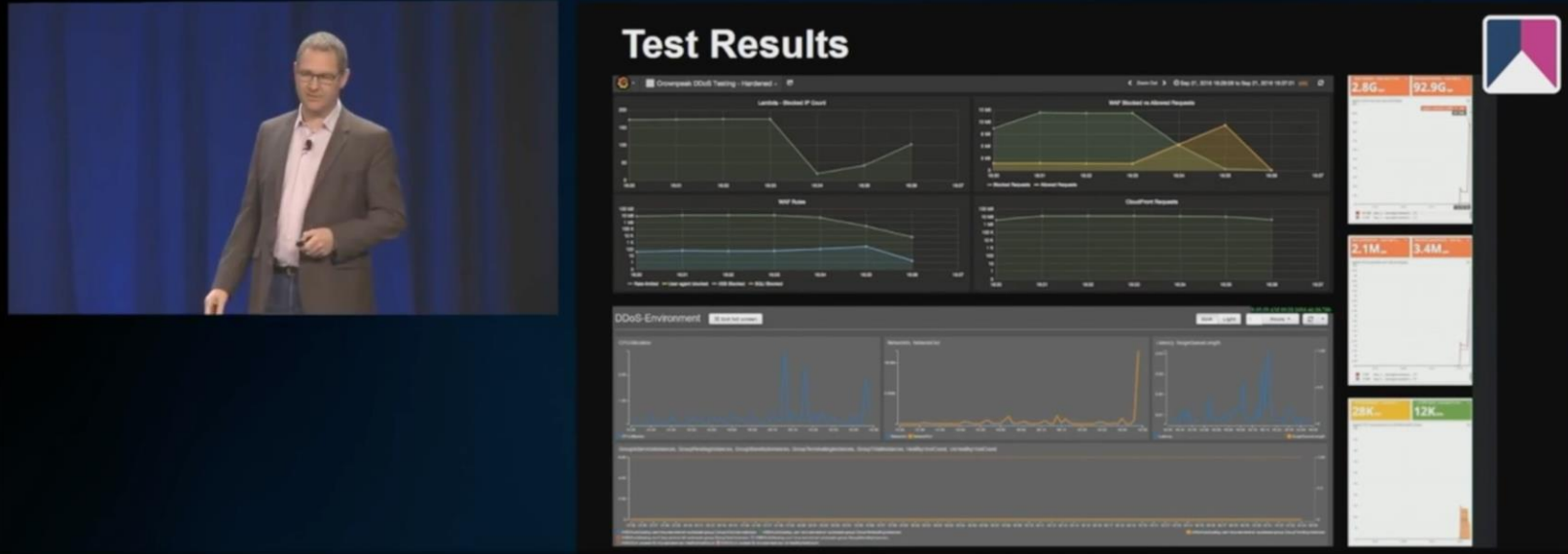
## Tuning achieved 100x improvement over baseline

RedWolf Security Bank of New York Mellon (BNYM) / Amazon AWS EC2 / Crownpeak DDoS Case Study

AWS re:Invent

amazon web services

**Test Results**



**RedWolf: 93 Gigabit/sec SSL Max**  
**>1.5 Million request/sec. >3.4 Million Connections**

15:33 / 19:33

# Key Elements of a DDoS Testing Program

## DISCOVERY

### Available Defense Systems

What defense systems do you have?  
On-premise, In Cloud

### Defense Capabilities

What are the defense configurations?  
What is enabled? What is not?

### Services to Protect

What do you need to protect?  
What are mission critical services?

### Application Attack Surface

What features, like forms, are likely to be attacked?

## TESTING

### Baseline Service Performance

Find out how scalable the actual service  
Do load testing and baselining

### Test Local Defenses

Router, DDoS Appliances, Firewalls, Load Balancer, WAF, IPS, etc...

### Test 3rd Party Vendors

CDN, Cloud DDoS, Cloud WAF, Managed Monitoring & Detection

### Service Monitoring

HTTP(s), DNS, TCP, Routes  
BGP, SMTP, IPSEC and more

## IMPROVE

### Defenses

Tighten Configurations  
Fill in Control-Gaps

### Operational Response Skills

Cyber-Drills, Online Run-Books,  
Cross-Silo Communications

### Processes

Incident Response Procedures,  
Triggers & Correlation Rules

### Automation

Scheduled Continuous Automated Testing  
Detect Regressions Automatically

# Key Elements of a DDoS Testing Program

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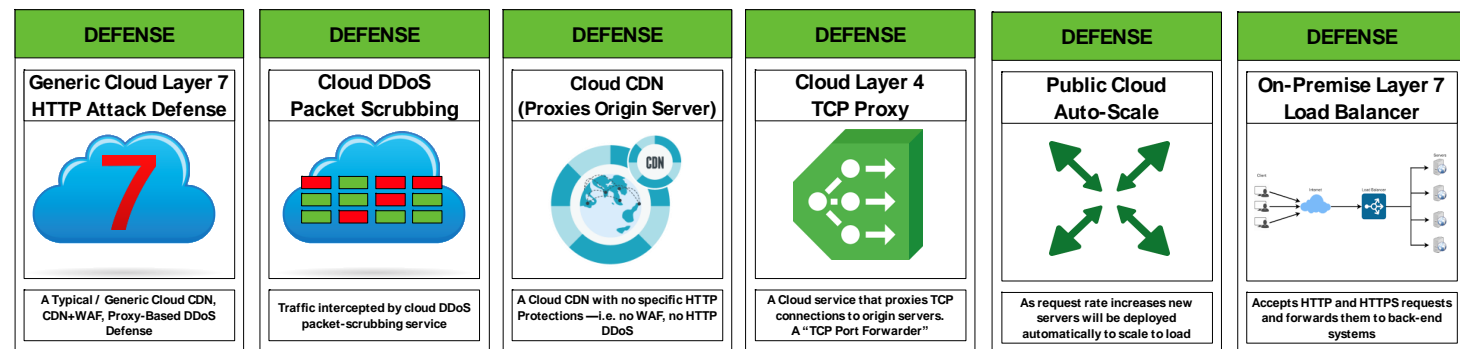


# Identify Defense Elements

## Available Defense Systems

What defense systems do you have?  
On-premise, In Cloud

- What defense technologies do you have
  - In Cloud
  - On Premise
  - Built into the applications themselves
- Inventory should contain:
  - Is it on-premise or off-premise
  - The kind of defense it is (DDoS Scrubbing, WAF, ...)
  - Vendor and key contact
  - Operational Subject-matter-expert
  - Where do logs, alerts, and metrics go

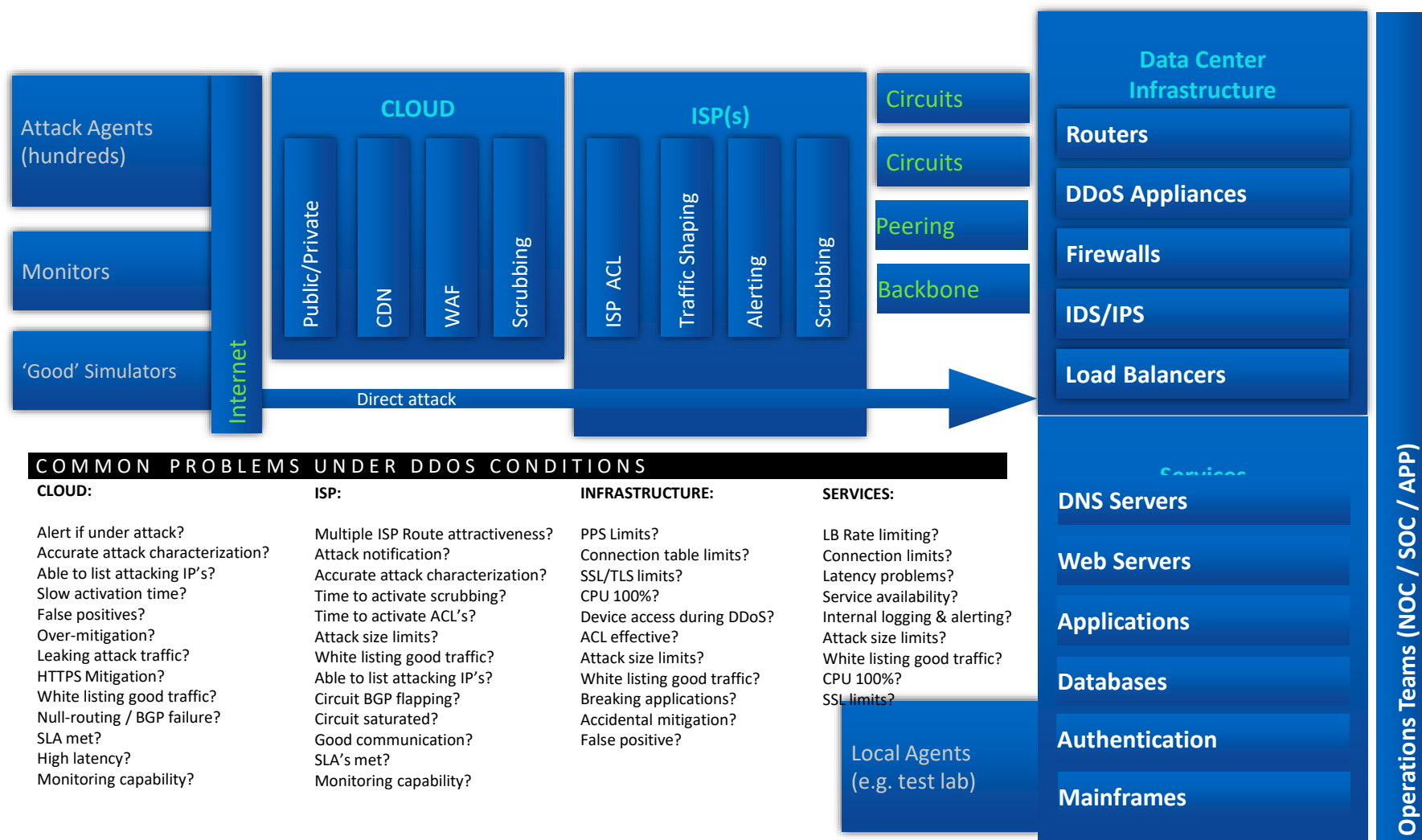




# Identify Defense Elements

## Available Defense Systems

What defense systems do you have?  
On-premise, In Cloud



# How are they configured?

## Defense Capabilities

What are the defense configurations?  
What is enabled? What is not?

- The actual protection depends on the configuration
- For each defense system, document the features/capabilities
- Find out what is enabled and disabled
- Organizations often use only 10% to 20% of what a defense device is capable of!

### Traffic Level Controls

- ☐ Block if Source IP sends high packet rate above threshold
- ☐ Block if Source IP sends high bitrate above threshold

### Packet Challenge

- ☐ Challenge SYN packets if SYN rate to destination above threshold
- ☐ Challenge UDP DNS requests if UDP rate to destination above threshold
- ☐ Reset TCP idle TCP sessions

### Protocol Validation Controls

- ☐ Block request if source fails TLS protocol handshake
- ☐ Block request fails protocol checks
- ☐ Block request if buffer overflow attempt detected

### Reputation and Geographic Blocking

- ☐ Block if Source IP geolocation matches blocked locations
- ☐ Block if Source IP has bad IP reputation (e.g. TOR, known botnet)

### Signature Blocking

- ☐ Block Injection Request Patterns
- ☐ Block Cross-Site Scripting Patterns
- ☐ Block Bad User-Agents

### Behavior Blocking

- ☐ Block high client request rates
- ☐ Block repetitive requests for same resource
- ☐ Block very slow but repetitive authentication attempts

...

# Services to protect and test

## Services to Protect

What do you need to protect?  
What are mission critical services?

- Identify the top mission critical services – these are what you need to protect – these are what you must test.
- Inventory should show:
  - Name of service
  - Where / how it is hosted
  - Why it should be tested / importance
  - How to reach it – URL's & IP's, Ports
  - What authorization is needed to test it
  - Any testing limits

① DESCRIBE TARGET THIS IS				② DESCRIBE TARGET NETWORK DETAILS THIS TELLS WHERE THE TRAFFIC WILL BE SENT TO				③ AUTHORIZATION	④ SET LIMITS	
SERVICE OR TARGET NAME	WHAT ANSWERS FOR THE TARGET	WHY TARGET WAS SELECTED	IS PRODUCTION?	ENTER TARGET (IP / Domain Name / Full URL / Network Prefix)	IP ADDRESSES IPv4 and IPv6	RESOLVE by DOMAIN or LISTED IP's?	ACCEPTED PROTOCOLS AND PORT RANGES	IDENTIFY WHO AUTHORIZATIONS ARE REQUIRED FROM	LIMIT MAX BANDWIDTH (NO cloud defenses) (in megabit/sec)	LIMIT MAX BANDWIDTH (with cloud defenses ENGAGED) (in megabit/sec)

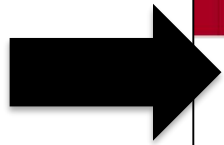
# Application Attack Surface

## Application Attack Surface

What features, like forms, are likely to be attacked?

- If someone were to attack this application, how would they do it?  
What features would they attack?
- Browse your web-sites and look for interesting 'features':
  - Authentication/login pages
  - Dynamic web pages that call databases
  - Search features and other forms
  - API Call URL's (e.g. personalization API's)

Homepages are often cached and optimized and doesn't cause a lot of server load or impact



Bank Accounts Credit Cards Mortgages Lending Investments Insurance Ways to Bank Advice Centre

Get your hands on a great rate  
Earn 2.00%\* interest on new TFSA deposits.  
[Learn more](#)

Card number

☐ Remember my card

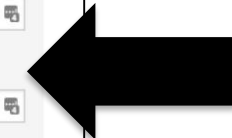
Password

[Forgot your password?](#)

[Register](#) [Sign on](#)

☐ Security guaranteed  
Electronic access agreement

Processing login forms can't be cached, and are resource intensive API calls and database lookups.



Often the forms post to a completely different URL.

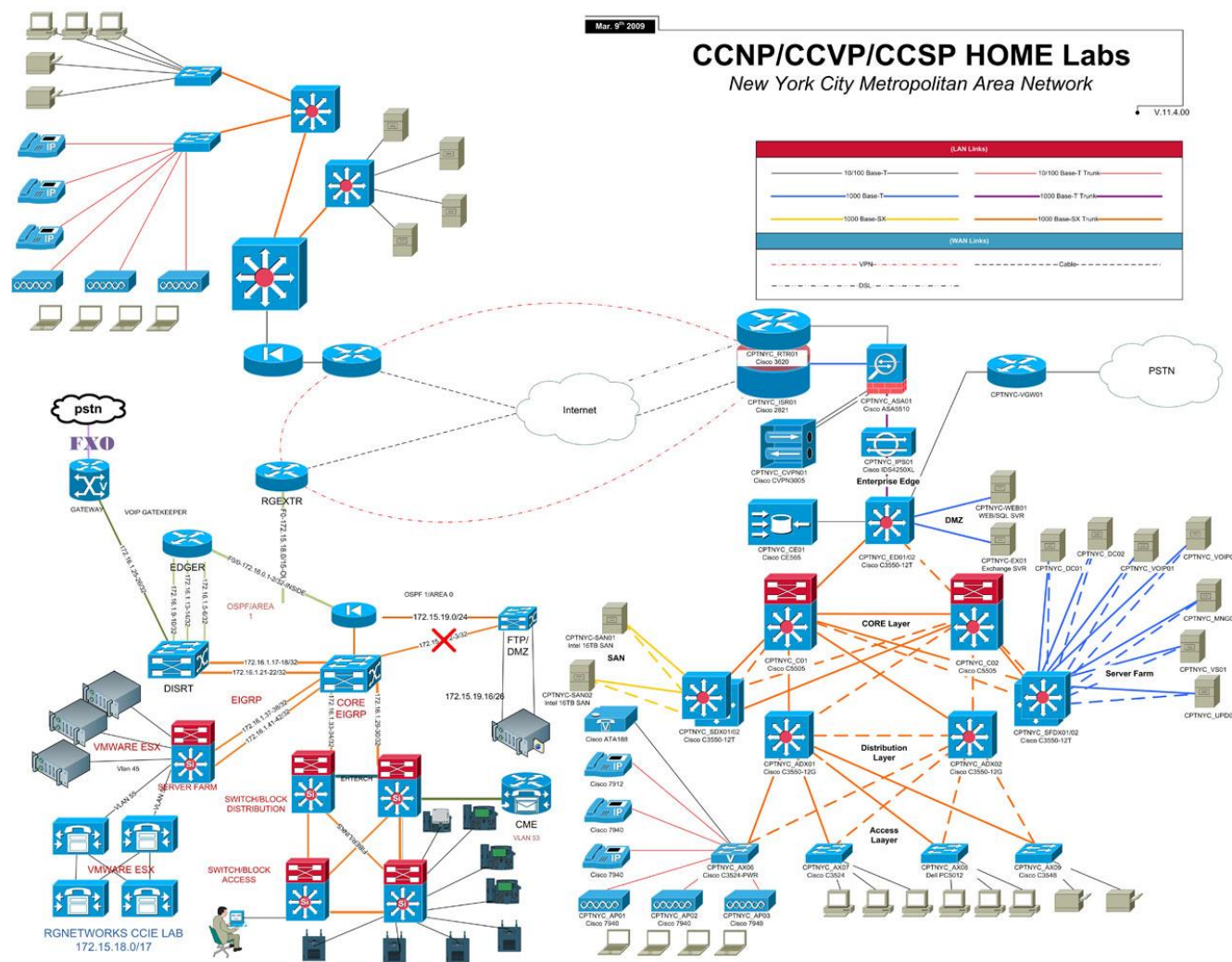


- 



# Start with a network diagram

## ... Realize it won't show key information you need



### Network Diagrams often lack key information required:

- [ ✗ ] Cloud Monitoring
- [ ✗ ] Cloud Defenses
- [ ✓ ] Data centers & Connectivity
- [ ✓ ] Infrastructure devices
- [ ✓ ] On-Premise Defenses
- [ ✗ ] Controls we will test
- [ ✗ ] IP's and URL's we will test
- [ ✗ ] IP's and URL's we will monitor
- [ ✗ ] Internal monitoring:  
Logs, Alerts, Metrics
- [ ✗ ] EXERCISE PARTICIPANTS  
& THEIR ROLE IN EXERCISE

E.g. Who will watch the Firewall?

E.g. Who will watch the Services?



# DDoS Testing Program – Key Testing Areas

## TESTING

### Baseline Service Performance

Find out how scalable the actual service  
Do load testing and baselining

### Test Local Defenses

Router, DDoS Appliances, Firewalls, Load  
Balancer, WAF, IPS, etc...

### Test 3rd Party Vendors

CDN, Cloud DDoS, Cloud WAF, Managed  
Monitoring & Detection

### Service Monitoring

HTTP(s), DNS, TCP, Routes  
BGP, SMTP, IPSEC and more

# The importance of baselining

## Baseline Service Performance

Find out how scalable the actual service  
Do load testing and baselining

- Load test your services and find the 50% and 70% CPU utilization points
  - TEST WITH LEGITIMATE REQUESTS  
(this is not an attack test)
  - START LOW  
Start with low request rates per connection – i.e. 1 request/sec from a small number of clients – 100 to 500.
  - RAMP UP SLOWLY – RECORD IMPACT  
Measure Client and Server
  - CLIENTS  
Measure request latency, user-experience
  - SERVER
    - Measure CPU Cores, Overall CPU, TCP Connections, Request Rate, Memory Utilization, Application Performance Stats

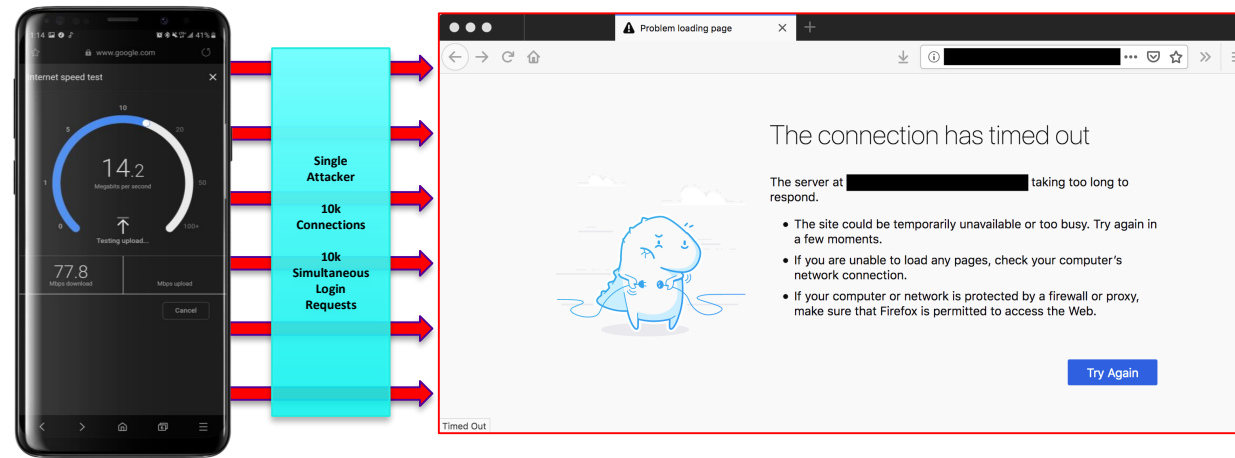
# The importance of baselining

## Baseline Service Performance

Find out how scalable the actual service  
Do load testing and baselining

Remember the example of a single mobile phone to a login page?  
Baselining was done to precisely identify service capacity and tune defenses.

If you have a service that is not very scalable – you should know this and defend it accordingly!



# Test your local DDoS, Firewall, Load Balancers, WAF, and even your servers – they have to handle leakage and initial surge of requests

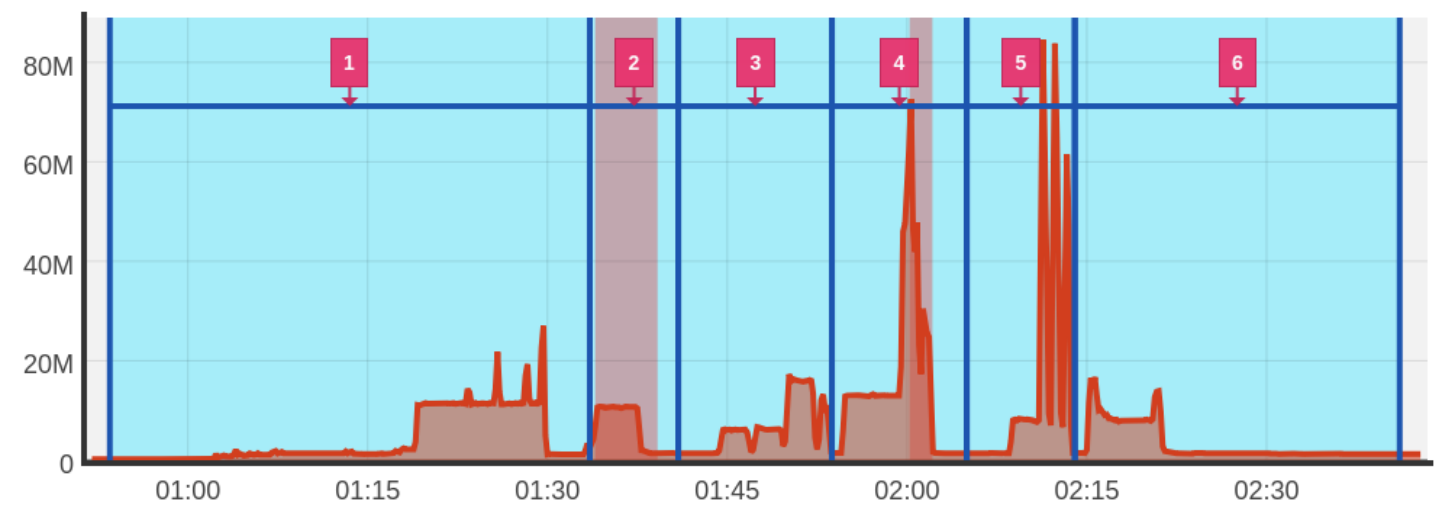
## Test Local Defenses

Router, DDoS Appliances, Firewalls, Load Balancer, WAF, IPS, etc...

ID	Attack Vector & Performance
1	<b>Connection Flood</b> No impact to levels tested
2	<b>Slow Read</b> WAF did not block attack and server was impacted
3	<b>Slow Loris</b> No impact to levels tested
4	<b>Slow Write</b> WAF did not block attack and likely that WAF itself began to be overloaded.
5	<b>SSL Flood</b> No impact to levels tested but may have reached a throughput limit.
6	<b>WAF Overload</b> Attempt to overload the CPU of the WAF.

Cloud Agents - Traffic - Bits Per Second (BPS) - OUT (TX)

Agent Network Traffic TX BPS SUM

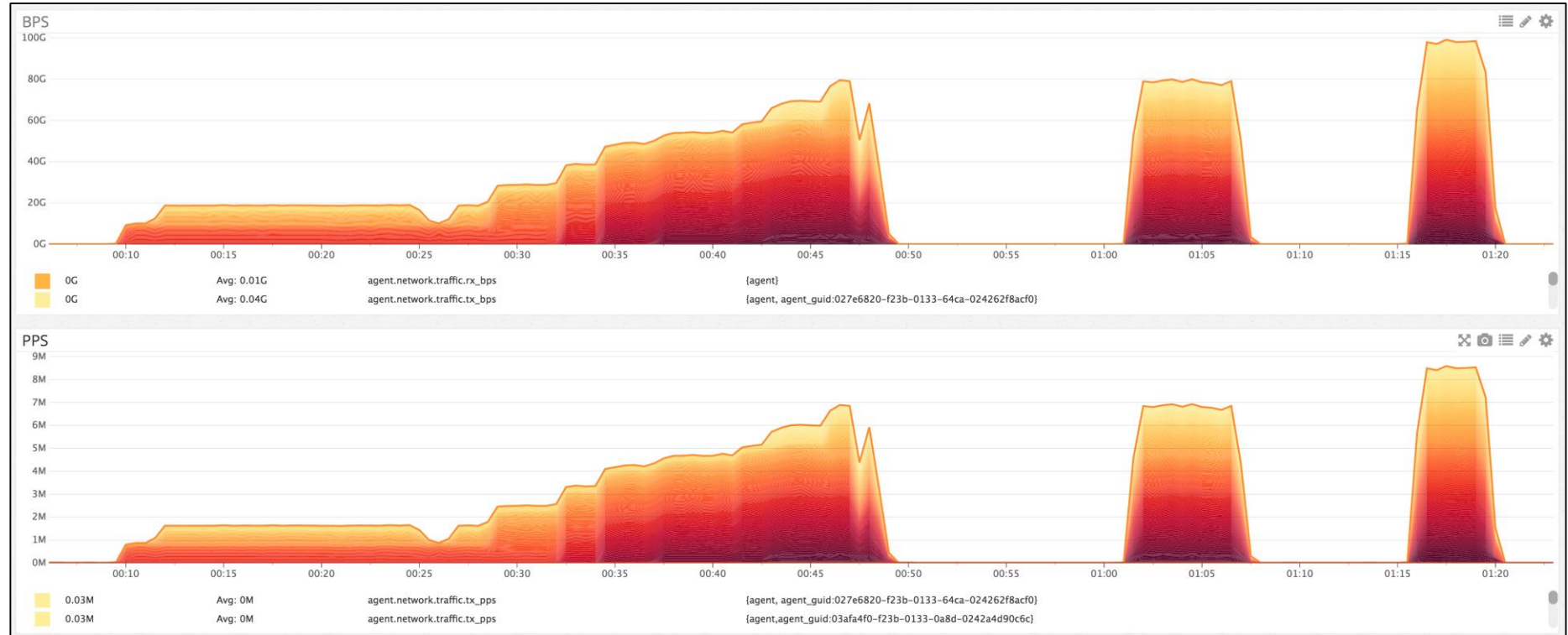


Comprehensively testing kind of attack scenario can take between 5 minutes and 45 minutes.

# Test your 3rd party vendors separately

## Test 3rd Party Vendors

CDN, Cloud DDoS, Cloud WAF, Managed  
Monitoring & Detection



- **Work WITH your vendors. They are not the enemy.**
- **Share your test plan and expectations with them – confirm they agree your expectations match the service they are offering.**

# Tips for testing 3rd party vendors

## Test 3rd Party Vendors

CDN, Cloud DDoS, Cloud WAF, Managed  
Monitoring & Detection

- Make sure to get authorizations/approval from the 3rd party vendors.
- Check the vendors acceptable use policy / testing policy.
- You legally can't launch most types of cyberattacks against most vendors without approvals!
- Vendors are not the enemy! They are part of your defense system
- Work WITH your vendors – don't expect things to work perfectly the first time.
- The truth is, 70% to 80% of 3rd party vendor tests fail the first time!
- But most unsatisfactory outcomes are easily remedied.
- That's one of the great values of testing!

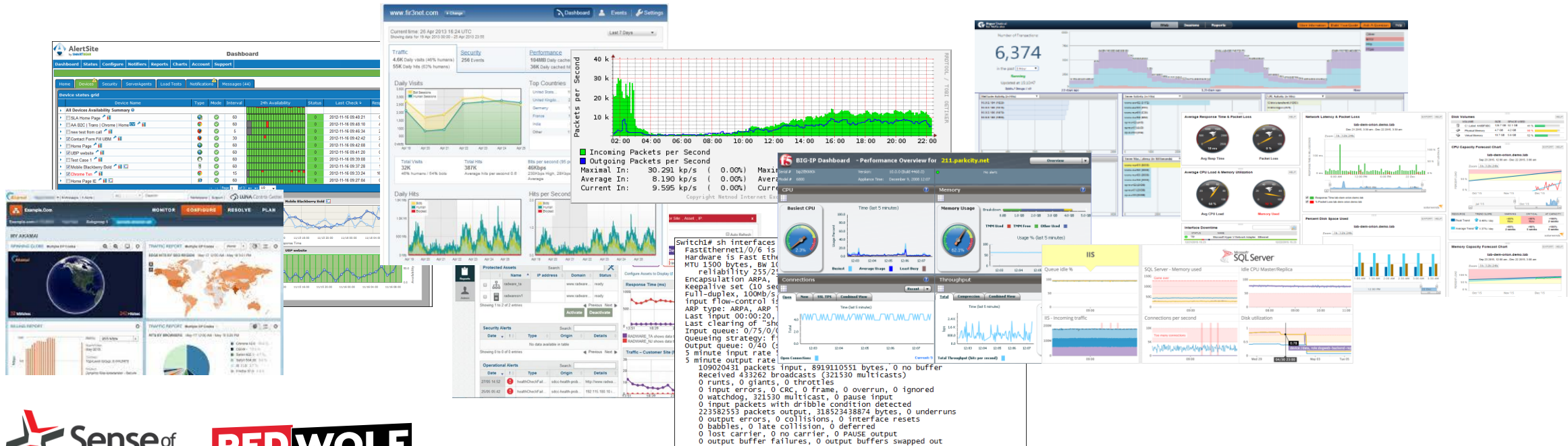


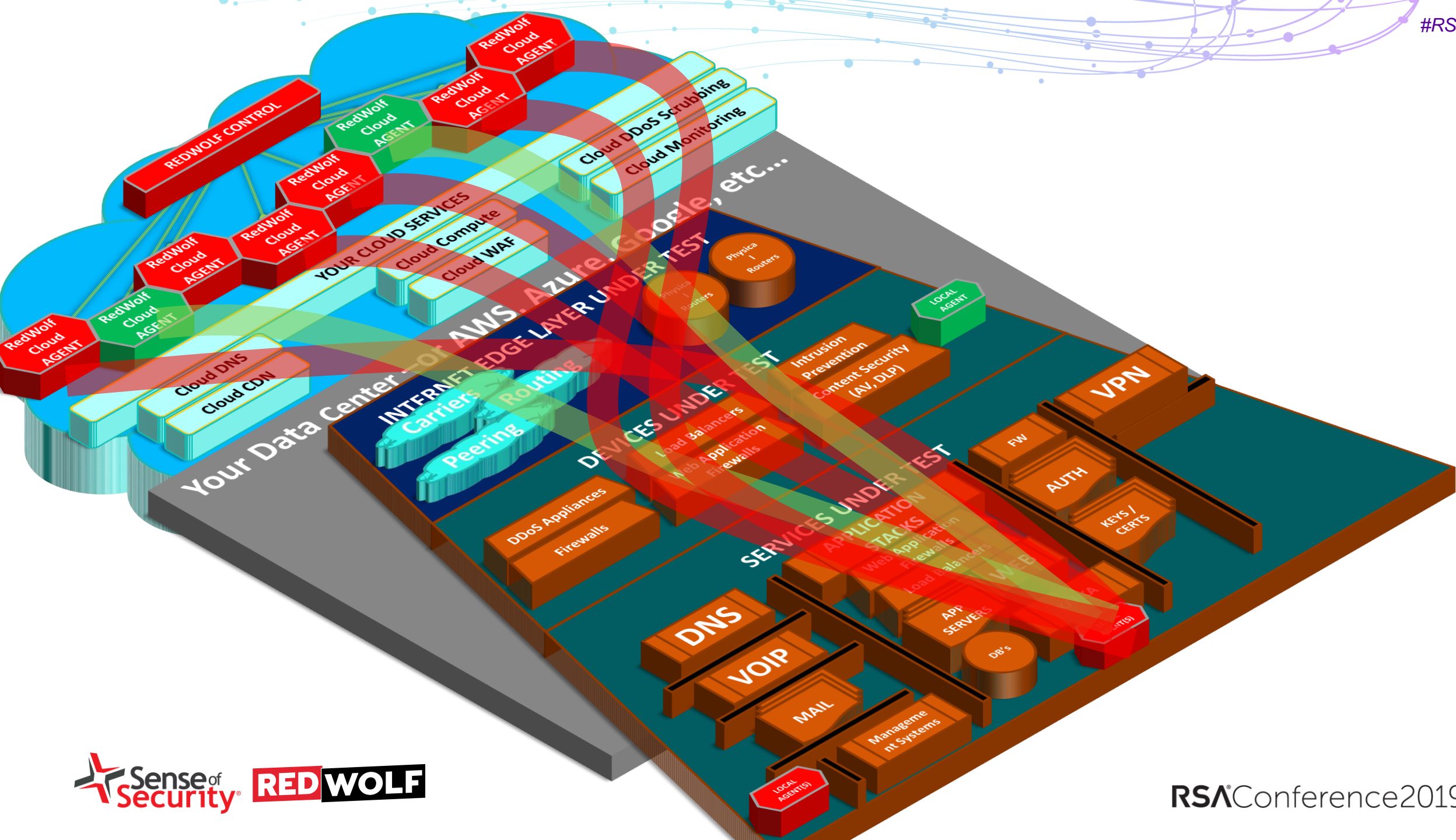
# Test your network monitoring systems

## Service Monitoring

HTTP(s), DNS, TCP, Routes  
BGP, SMTP, IPSEC and more

- When you do a DDoS test, your operations teams should be monitoring the systems in path
  - Network monitoring, device health, service health
  - Connection counts, request rates, latency, availability, ...
- The teams ability to diagnose problems depends on their ability to see the situation clearly.





You're not just testing a device, vendor, or process.  
You're actually testing a scenario against some defense controls.

## Defenses

Tighten Configurations  
Fill in Control-Gaps

**Q:** What if \_\_\_\_ happened? What would happen?

**A:** It depends entirely on your controls:

Technical controls: detection, defense

Process controls: run-books, incident response plans

People: Teams and vendors, their knowledge, experience, communications

# Don't focus on the 'device' – focus on the configuration and controls of the device

**Q:** If you turned OFF your Email SPAM filter – would you get more SPAM?

**A:** Of course! No SPAM filter means no SPAM CONTROL, and SPAM gets through!

**Q:** If you turned OFF your Anti Virus filter – would you get more viruses?

**A:** Obviously no AV

**Q:** If you turned of a specific WAF capability – say SQL Injection blocking, then...?

**A:** Obviously SQL injection attacks would make it through to the web servers.

# It's the defense and controls that matter

**Q:** If your Cloud or ISP DDoS vendor hasn't enabled TCP FLOOD protection...?

**A:** Then they won't be able to stop TCP FLOOD's well.

**Q:** If your DDoS system does not have any SSL/TLS protocol protections then ...

**A:** I will be more vulnerable to SSL/TLS attacks.

**Q:** Do you know what actual defense controls protect your services?

**A:** ... If not – that's something to do! Don't stay at the 'device' level – dive in and map different kinds of attacks to the available countermeasures.



# Remember your operational response team is what you rely on when something goes wrong – they need to know:

## Operational Response Skills

Cyber-Drills, Online Run-Books,  
Cross-Silo Communications

### END TO END TOPOLOGY

Internet / Cloud

Network Diagram

(including cloud monitoring)

+

Data Center Connectivity

(ISP's / Carriers)

+

Infrastructure

(devices under test or in path)

+

Services Tested

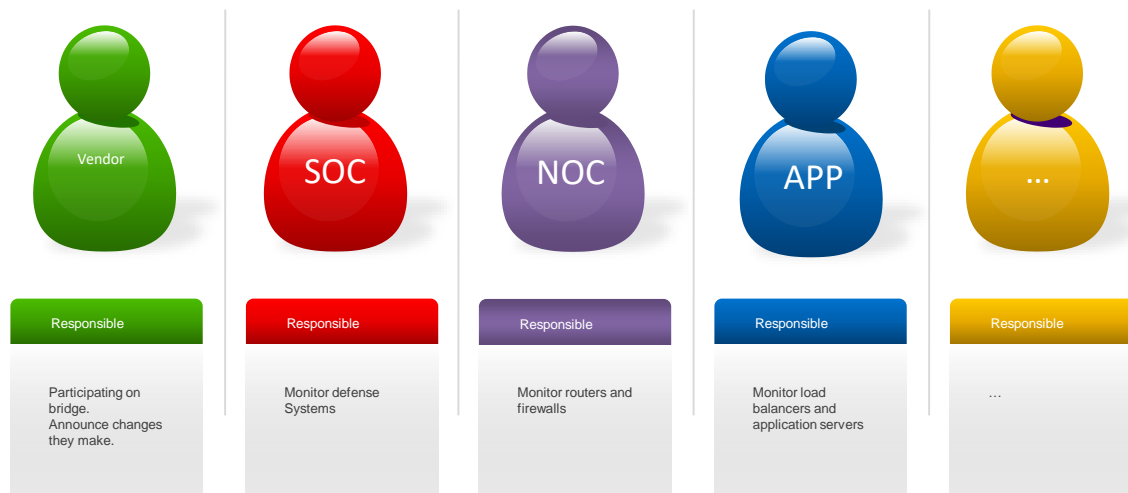
(down to IP and URL's tested)

## PEOPLE & ROLES & EXPERTISE

For each item on the left:

Who monitors it??

Who is the expert?





# DDoS Testing Program – What you are improving

## IMPROVE

### Defenses

Tighten Configurations  
Fill in Control-Gaps

### Operational Response Skills

Cyber-Drills, Online Run-Books,  
Cross-Silo Communications

### Processes

Incident Response Procedures,  
Triggers & Correlation Rules

### Automation

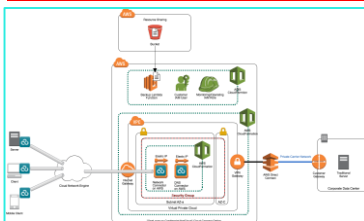
Scheduled Continuous Automated Testing  
Detect Regressions Automatically

- After every test go through the above areas and see how each can be improved.
- For each improvement you make – document how it can be measured.
- You want to be able to show capability improvements over time

# Before you run a DDoS test exercise – Remember!

## PREPARE!

### Document Test System



Network diagram  
Defense infrastructure (devices)  
Monitoring information  
Vendors  
Operational people / teams

### Services Tested

DESCRIPTION	ASSET OWNER	ASSET TYPE	ASSET ID	ASSET LOCATION	ASSET STATUS	ASSET VALUE	ASSET RISK
1. Web Application	IT	Web	10.10.10.10	US	Online	High	High
2. Database	IT	DB	10.10.10.11	US	Online	High	High
3. Mail Server	IT	Mail	10.10.10.12	US	Online	Medium	Medium

Document the services being tested – the business services and how they are protected.

List URL's, domain names, data center names, IP's – to make sure everyone knows exactly what is being tested.

Specify any testing limits / restrictions.

## Who and What is being tested? When?

### Create Test Plan

There are many attack scenarios – start with simple ones, not complex ones.

Select test scenarios which. Map 1:1 to the controls being tested.

That is, the device features.

### Authorizations

You **must** obtain authorization for testing as per 3<sup>rd</sup> party vendor policies.

This generally includes:

- Defense vendors
- Hosting Providers
- Asset Owners
- ISP's if loading >70% circuit size

### Schedule

DDoS testing exercises can be 4-6 hours long and are usually quite realistic and are run as cyber-drills.

Usually late night.

Some exercises are run during business hours – for SOC training.

Device optimization tests can be done at any time in labs, or with small numbers of attackers and control over traffic levels to not impact production systems.

### Deliver Exercise!

This is not a pen test!

Run as a cyber-drill with operations whenever possible.

Active participation is strongly recommended!

Eventual goal of automation and automatic verification.

# **RSA**Conference2019

**LAB3-W310**

**How to Design and Operate a DDOS  
Testing Program**

**WHAT YOU SHOULD DO NEXT:**

**IMMEDIATELY**

**3 MONTHS**

**6 MONTHS**



**Practical Application**

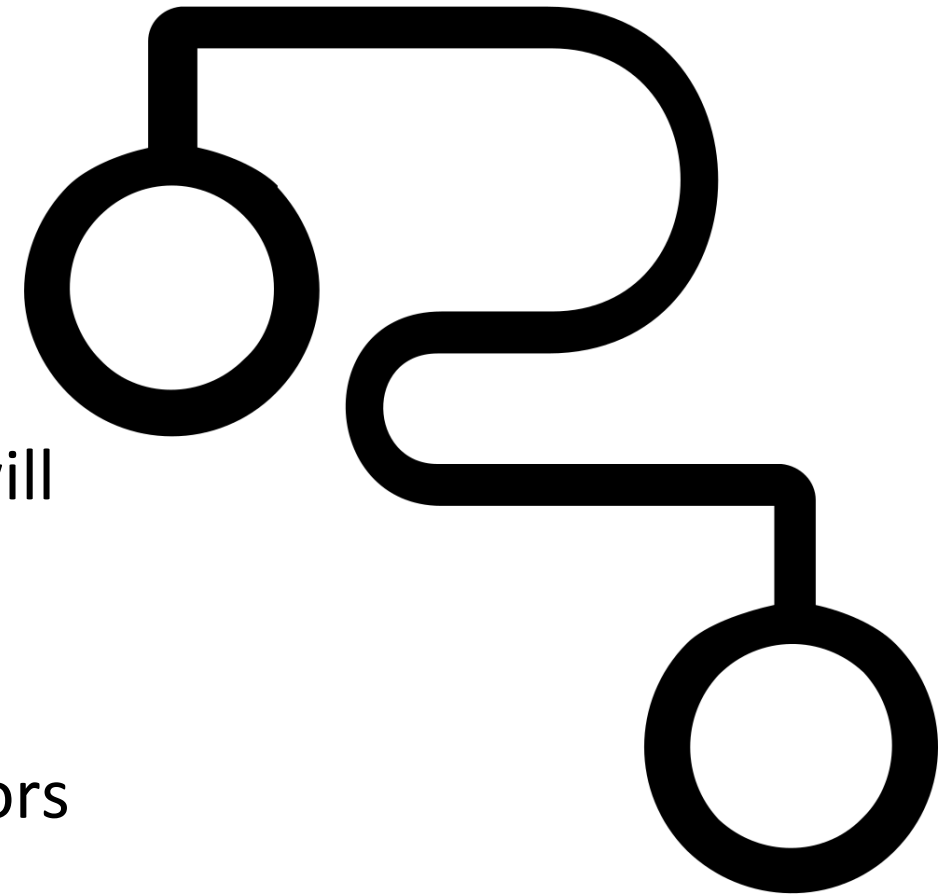
# Apply What You Have Learned Today

- Next week you should:
  - Characterize your environment
    - ID all the elements that affect your THREAT PROFILE
    - Devices & services that COULD be a target
    - All the infra in-front & behind the targeted systems (Routers, Firewalls, WAF's, Databases, etc)
    - Ops monitoring systems (log collection, alerting, metrics collection, both local & cloud).
    - 3rd Party Vendors & 3rd Party Techs (e.g. ISP DDoS Service, ISP DDoS Service,)



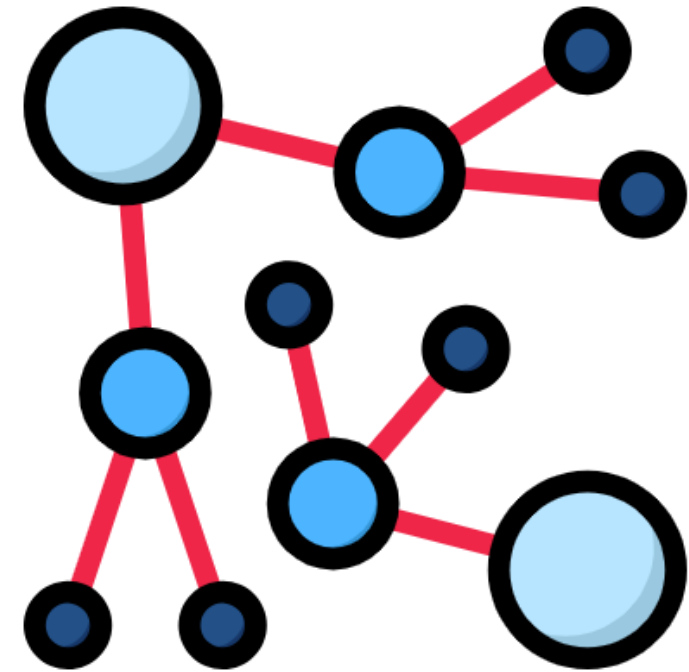
# Apply What You Have Learned Today

- In the first three months following this presentation you should:
  - **TECH, PEOPLE & SUPPLY CHAIN**
    - Identify capabilities for each element.
    - 'technically capable' ≠ activated & configured!
    - Identify alerts, evidence, & metrics that will be generated.
    - Identify how/where they are accessed.
  - **TARGETS**
    - Build a test plan, including targets & vectors



# Apply What You Have Learned Today

- In the first three months following this presentation you should:
  - TARGETS
    - Start building a test plan, with relevant targets & vectors



## Type of Scenario

Scenario Sophistication

Metrics / Telemetry

## Environmental Model

Types of Targets Selected

Team Observations & Notes  
during Exercise

## Technological Capability

Operational Performance

Supplied evidence  
(Screenshots, logs, metrics)



# Apply What You Have Learned Today

- Within six months you should:
  - Test & Retest:
    - Executed First Test, Identified Gaps, Resolved and Retest
  - Vuln Mgt Program
    - Should formally incl DDoS Testing
  - Expand on Frequency & Coverage.
    - Continuous Monitoring,
    - Higher Frequency in-depth tests
    - Focus on Apps!



# Take a strategic, Programmatic view

Project	Month	M1	M2	M3	M4	M5	M6	M7	M8	M9	M10	M11
<u>Discovery &amp; Monitoring</u> +		Continual Edge Discovery & Monitoring										
<u>Application</u> Baselining +		2w-8w						2w-8w				
<u>External</u> Attack Simulation +					3w-9w					3w-9w		
<u>Internal</u> Monitoring Integration +							6w-12w					
<u>Strategic</u> Review +							1w-4w				1w-4w	
<u>Training</u> (as needed) +		1-2d	1-2d	1-2d		1-2d		1-2d		1-2d		
<u>Internal</u> Attack Scenario +								4w-10w				
<u>Re-Testing &amp; Automation</u> +				1w-4w		2w-8w						
<u>Modeling &amp; Response</u> +		1w-4w				1w-4w	1w-4w		1w-4w			

# Question Time



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