# RSA Conference 2020

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## What Was Once Old Is New Again: Domain Squatting in 2020

#### HUMAN ELEMENT



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#### Agenda

#### Story 1: The adventure

- An introduction to domain squatting and our work to quantify how big of a problem it is.
- Story 2: A cautionary tale
  - How we used domain squatting to gather tons of useful information during our red team exercises.







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## **Introduction: Domain Squatting 101**

## **Domain Registration Process**





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#### **Domain Squatting: Goals**

#### **Financial Gain**

- Sell domain
- Advertising
- Affiliate programs

#### Maliciousness

- Phishing
- Malware
- Information leakage/gathering
- ...



...



### **Domain Generation methods**

- Typosquatting
- TLD "substitution"
- "Missing-dot"
- "Combo"
- Homoglyphic
  - à, ğ, ŵ
- Abandoned domains
- Homophones
  - bobs-oars.com = bobs-ores.com





## FYI: goolge.com

#### Whois Record for Goolge.com

#### - Domain Profile

Registrant Org	Google LLC us		
Registrant Country			
Registrar	MarkMonitor, Inc. MarkMonitor Inc.		
	IANA ID: 292		
	URL: http://www.markmonitor.com		
	Whois Server: whois.markmonitor.com		
	abusecomplaints@markmonitor.com		
	(p) 12083895770		
Registrar Status	${\sf clientDeleteProhibited, clientTransferProhibited, clientUpdateProhibited}$		
Dates	7,566 days old	et	
	Created on 1999-06-04		
	Expires on 2020-06-04		
	Updated on 2020-01-14		
Name Servers	NS1.GOOGLE.COM (has 12,599 domains)	et	
	NS2.GOOGLE.COM (has 12,599 domains)		
	NS3.GOOGLE.COM (has 12,599 domains)		
	NS4.GOOGLE.COM (has 12,599 domains)		



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**Chapter 1: The Journey Begins** 

#### Some questions we had

- How many domain squatting domains are there?
- Just how big a problem is domain squatting?





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#### The targets





# 4,478 targets 3,126 DNS domains



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## Our approach v0.1

- Sourced 247+ million registered domains
- Squatting categories:
  - 1. Typosquatting (Levenshtein distance)
  - 2. TLD "substitution" (1550+ TLDs)
  - 3. "Missing-dot" (wwwexample.com)



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#### Levenshtein distance

Words/domains within 1 "edit" of a target domain



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## **Finding the squatters**

## • 267,634 <u>possible</u> squat domains identified

- Typosquatting: 173,512
- TLD "substitution" : 92,890
- "Missing dot" : 1,232
- A LOT were legitimate, so we needed to differentiate
  - abc.com is not a squat of abb.com

## The journey begins...





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**Chapter 2: Categorisation** 

### Let's get with the categories

- Categorised all 267,634 domains
- Manually verified 1000's
- Many, many false-negatives
- Cannot use domain categorization alone





#### Not always correct

#### Banking and Finance



		Search Ads
Related Links		
BANK LOANS LOANS	BANKS NEARBY     BANK CARD	Buy this domain The owner of acxisbank.com is offering it for sale for an
AXIS BANK ACCOUNT	BANKING	asking price of 1560 USDI
BANKING ACCOUNT	AYAKKABI	
PERSONAL BANKING	<b>ONITSUKA SHOES</b>	

**Business** 



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## Although sometimes...

#### Personal Vehicles



#### Spam URLs



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**Chapter 3: DNS** 

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#### **Records collected**



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#### **DNS Totals**

# Start of Authority (SOA): 268,130 Name servers (NS): 757,981 Mail Exchangers (MX): 1,053,492

Grand Total: 2,079,603





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#### **Largest DNS SOA providers**

- 1. namebrightdns.com
- 2. uniregistrymarket.link
- 3. sedoparking.com
- 4. parkingcrew.com
- 5. dns.com
- 6. bodis.com
- 7. cscdns.net
- 8. registrar-servers.com



## Verification

- Again cross-referenced results with screenshots
- More false-negatives
- Squatters don't all congregate on known "bad" DNS servers
- Squatters also host on "good" DNS servers

We venture forth....







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**Chapter 4: Intersection** 

## Correlation







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## **Confirmed squatting domains**

- Conservatively identified 45,646 domains
  - Approximately 17% of the total domains





#### Largest DNS SOA squat providers

- 1. uniregistrymarket.link.
- 2. sedoparking.com.
- 3. parkingcrew.net.
- 4. dns.com.
- 5. above.com.
- 6. bodis.com.
- 7. parklogic.com.
- 8. name-services.com.
- 9. domaincontrol.com.



#### **Top 10 squatted organisations**

- 1. Ares Management (aresmgmt.com)
- 2. Fogo de Chão (fogo.com)
- 3. Facebook (facebook.com)
- 4. Quantum Corporation (quantum.com)
- 5. Zillow (zillow.com)
- 6. Coupons.com (coupons.com)
- 7. Progressive Corporation (progressive.com)
- 8. Uber (uber.com)
- 9. The Hartford (thehartford.com)
- 10. United Airlines Holdings (united.com)



#### **Domain Length: Counts and Squats**



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**Chapter 5: Conclusion** 

#### **Remember for later...**

#### Squat domains with MX records: 23, 131 (~50%)





#### **Lessons learned**

- 1. Using Levenshtein distance is useful, but expect a lot of data
- 2. It's difficult to tie a squatting domain back to a specific target
- 3. It's even more difficult to identify the actual owner of the squatting domain
- 4. Domain categorisation is not an exact science
- 5. DNS domains change OFTEN (duh)
- 6. Squatters employ some creative techniques to hide their infrastructure



#### Future work - v0.2

- Go bigger:
  - Targets (more stock exchanges)
  - Squat types (combo, abandoned, etc.)
  - Domains list (250 million is not enough)
- Continuous analysis, not point in time
- "Faster" domain categorisation system
  - We played nice, but need something that scales
- Include more features (screenshots, ssdeep, keywords)





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A Cautionary Tale: Red Team domain squatting



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**Chapter 1: The Quest for Treasure**
## Goals

- Find a more intelligent way of identifying useful squatting domains, not as much brute force
- Capitalize on mistakes made by clients and employees
- Gather data passively
  - Email behavior
  - Types of data sent / received
  - Supply chain interactions
  - Contextual information used for social engineering



## **Problems needed solving**

- Large number of candidate domains
- Traditional obvious ones already taken
- Budget of AU\$20 <sup>(C)</sup> (That's Aus \$\$)



Data provided by Morningstar for Currency and Coinbase for Cryptocurrency



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Chapter 2: Red Team 2019

# **The Target**

#### Multinational Medical service provider

- Hospital services
- Pharmaceutical services
- Doctor and specialist services
- 5,000+ employees
- Interactions
  - Employees
  - Patient (Medical, financial)
  - Suppliers (Services, Productions and infrastructure)
  - Government (Healthcare, financial and law enforcement)
- Highly sensitive data



## **Choosing our domain**

- Breach data as "validation source"
  - There is lots of it, and mostly free
  - Typo's in breach data is usually caused by people mistyping their own email address
  - Typo domains with multiple occurrences in breach data is typically a good indication
- Found a target domain with multiple unique accounts (Lots of employees making the same mistake)



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## The Setup





### **General Statistics**

- First email received within 2 min
- 10,000+ emails received during 30 day period
- ~2,600 legitimate file attachments (disregarded images from mail signatures, etc.) of these 850 were classed as business related documents
- 12.6% of emails received were from target organization internally



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## **General Statistics**





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### **General Statistics**

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#### Loot





## **Who Were Sending The Emails**



- Business
- Health and Wellness
- Information Technology
- Newly Observed Domain
- Government and Legal Organizations
- Spam URLs
- Education
- Finance and Banking
- Shopping
- Travel
- Job Search
- Real Estate
- Restaurant and Dining
- Sports
- General Organizations





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# **Attachment Breakdown**





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# Leaky MFPs

#### 🖧 🗸 Subject Scan from a Samsung MFP Scanned from a Xerox Multifunction Printer Scanned from a Xerox multifunction device Scanned from a Xerox multifunction device FW: Scan from a Xerox Phaser MFP FW: Scan from a Xerox WorkCentre FW: Scan from a Xerox WorkCentre FW: Scanned from a Xerox Multifunction Printer FW: Scan from a Xerox WorkCentre Scan from a Xerox Phaser MFP











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# **Conversations – Information & Technology**





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Chapter 3: Execute plan A! ...B...C

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# Putting the Information to Work – Plan A

The Phish...

- Phishing campaign
  - Client had aggressive mail filtering rules in place
  - Support emails disclosed the endpoint protection in place
  - Identified several email addresses whitelisted to receive .docm macro enabled documents



# Putting the Information to Work – Plan

The Phish...

- Phishing campaign
  - Client had aggressive mail filling rule in plac
  - Support emails disclosed the endpoint protection in place
  - Identified sector all employed as the second elisted to be used to be used





# Putting the Information to Work – Plan B

Hello Bianca, this is Will from FINSupport...

# Telephone campaign (Vishing)

- Zero success due to heightened client employee awareness
- Using application support ticket as pretext for call
- 100% success in convincing target that we are from IT  $\odot$



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# **Putting the Information to Work**

#### Hello Bianca, this is Will from FINSupport...

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# **Putting the Information to Work**

#### Hello Bianca, this is Will from FINSupport...

<ul> <li>From: 'Bianca' To: FINsuppot.</li> <li>Subject: Workplan accesss</li> <li>Date: 2019 05:37:33 +0000 (</li> </ul>								
Afternoon								
Just wondering if you can please help I do	n't have access to the workplan	applicatio	n					
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File Edit View Favorites Tools Help								
Site Actions	ation 💽							
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Sense of ecurity								

# **Putting the Information to Work**

#### Hello Bianca, this is Will from FINSupport...

From: "Bianca"	- TeamViewer		– 🗆 X	
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fternoon		Free license (non-commercial use only) -	_	
ust wondering if you can ple	Sign In Don't have an account?		Control Remote Computer	
File Edit View Favorites Tools	Remote Control	1 0		
Site Actions 👻 🛛 Browse Page	Remote Management	Password	Remote control	
	( Meeting		File transfer	
d	Computers & Contacts	Unattended Access	← Connect	
	Chat	Grant easy access		
	Augmented Reality			
	Getting Started			
	TeamViewer	<ul> <li>Ready to connect (secure connection)</li> </ul>		
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# **Putting the Information to Work**

At the end of the rainbow

- Internal information
  - Received onboarding emails containing domain information from HR systems
  - Internal Risk management system password reset / registration emails
  - Sensitive business and internal documents from multifunction office devices





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**Defensive measures** 

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# Apply

### Proactive actions

- Up to date domain inventory
- Register trademarks
- Response procedures / takedown playbooks
- Employee education
- Reactive actions
  - Monitor internet sources for potentially risky domain registrations
  - Identify typo domains within your mail server logs
  - Take control (and keep control) of the riskiest domains



### Questions





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Cyber Security + Customer Experience

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